



World Health
Organization



World
Patient Safety
Day 17 September 2022

World Patient Safety Day 2022 Global Virtual Event

"Medication Without Harm"

15 September 2022, Geneva-Switzerland
14:00 – 18:00 CEST

PROGRAMME OF WORK

Moderators:

Dr Neelam DHINGRA and Sir Liam DONALDSON

OPENING SESSION		
14:00 – 14:10	Welcome	Dr Neelam DHINGRA Unit Head, Patient Safety Flagship WHO-HQ
	Opening remarks from Co-chairs of the WHO World Patient Safety Day Steering Committee	Dr Zsuzsanna JAKAB WHO Deputy Director-General Rt Hon Mr Jeremy HUNT Chair of the Health and Social Care Select Committee, United Kingdom
	WHO Campaign video for World Patient Safety Day 2022	
14:10 – 14:20	Medication safety: a global strategic imperative	Sir Liam DONALDSON WHO Patient Safety Envoy
14:20 – 14:30	Embracing the challenge of medication safety: WHO's approach	Dr Neelam DHINGRA
Session 1: Medication safety: patients, families and communities		
Chair: Ms Helen HASKELL Patient Safety Champion, Mothers Against Medical Error		
14:30 – 15:00	Empowering patients	Ms Sue SHERIDAN Founding member, Patients for Patient Safety US
	Medication literacy in the community: Strategies for improvement	Dr Priyadarshani GALAPPATTHY Senior Professor of Pharmacology, University of Colombo, Sri Lanka
	The role of patient organizations: Engaging with patients	Mr Kawaldip SEHMI Chief Executive Officer, International Alliance of Patients' Organizations

Message from the WHO Regional Office for Europe		
15:00 – 15:05	Message on World Patient Safety Day 2022 from WHO Regional Director for Europe	Dr Hans Henri P. KLUGE WHO Regional Director for Europe
Session 2: Medication safety: the health and care workers’ role		
Chair: Prof Caroline SAMER Geneva University Hospitals, Chair of the Clinical and Translational Section of the International Union of Basic and Clinical Pharmacology (IUPHAR)		
15:05 – 15:10	Video “Just and fair culture”	
The role of the health and care workers in reducing medication errors and medication-related harm		
15:10 – 15:40	Nurses	Mr Howard CATTON Chief Executive Officer, International Council of Nurses (ICN)
	Medical doctors	Dr Julia TAINJOKI-SEYER Advocacy and Medical Advisor, World Medical Association (WMA)
	Pharmacists	Ms Zuzana KUSYNOVA Lead for Policy, Practice and Compliance, International Pharmaceutical Federation (FIP)
Message from the WHO Regional Office for the Eastern Mediterranean		
15:40 – 15:43	Message on World Patient Safety Day 2022 from WHO Regional Director for the Eastern Mediterranean	Dr Ahmed AL-MANDHARI WHO Regional Director for the Eastern Mediterranean
Session 3: Medication safety: medicines as products		
Chair: Dr Shanthi PAL Team Lead, Pharmacovigilance, Regulation and Prequalification dept, WHO-HQ		
15:43 – 16:13	Naming, labelling and packaging solutions to avoid LASA errors	Dr Hisham ALJADHEY Executive President, Saudi Food & Drug Authority
	The safety of opioid medications: practical action at a system level	Mr Ewan MAULE Director of Medicines and Pharmacy, North-East and North Cumbria Integrated Care Board, UK
	Product quality and safety: scale of the problem and solutions – substandard and falsified medical products	Mr Rutendo KUWANA Team Lead, Regulation and Safety WHO-HQ
Message from the WHO Regional Office for Africa		
16:13 – 16:15	Message on World Patient Safety Day 2022 from WHO Regional Director for Africa	Dr Matshidiso MOETI WHO Regional Director for Africa
16:15 – 16:30	Break	

Session 4: Medication safety: systems and practices		
Chair: Mr Frank FEDERICO Faculty for Institute for Healthcare Improvement (IHI) and Senior Safety Expert		
16:30– 17:00	Reducing patient harm through safe medication use process – focusing on prescribing, administration and monitoring	Ms Carolyn HOFFMAN Chief Executive Officer, Institute for Safe Medication Practices - Canada (ISMP-Canada)
	Challenges of reducing medication errors in primary, ambulatory, residential and home care	Prof Jose M VALDERAS Chairman, WONCA Working Party in Quality & Safety
	The Economics of Medication Safety: Improving medication safety through collective, real-time learning	Ms Katherine DE BIENASSIS Health Policy Analyst, Health Division, The Organisation for Economic Co-operation and Development (OECD)
Message from the WHO Regional Office for the Americas		
17:00 – 17:05	Message on World Patient Safety Day 2022 from WHO Regional Director for the Americas	Dr Carissa F. ETIENNE WHO Regional Director for the Americas
Panel discussion “Medication safety: how to get better faster” Addressing high-risk situations, polypharmacy and transitions of care for improving medication safety at the national and facility level		
Moderator: Sir Liam DONALDSON WHO Patient Safety Envoy		
17:05 – 17:50	Panelists: Dr Gitanjali BATMANABANE Pro Vice-Chancellor, GITAM Institute of Medical Sciences & Research Visakhapatnam, India Mr Joe KIANI Founder and Immediate Past Chairman, Patient Safety Movement Foundation Co-Chair, Patient Safety Working Group, US President’s Council of Advisors on Science and Technology (PCAST) Ms Helen HASKELL Patient Safety Champion, Mothers Against Medical Error Dr Aquiles Rodrigo HENRÍQUEZ General Coordinator of Strategic Development, Ministry of Public Health, Ecuador Mr Mike COHEN President Emeritus, Institute for Safe Medication Practices (ISMP), United States of America & Chairperson, International Medication Safety Network (IMSN)	
Message from the WHO Regional Office for South-East Asia		
17:50 – 17:53	Message on World Patient Safety Day 2022 from WHO Regional Director for South-East Asia	Dr Poonam Khetrapal SINGH WHO Regional Director for South-East Asia

Closing session		
17:53 – 17:55	Message on World Patient Safety Day 2022 from WHO Director-General	Dr Tedros Adhanom GHEBREYESUS WHO Director-General
17:55 – 17:58	Key messages and conclusion	Sir Liam DONALDSON Dr Neelam DHINGRA
17:58 – 18:00	Closing remarks	Dr Rudi EGGERS Director, Integrated Health Services WHO-HQ