

TOOLS THAT SUPPORT HAND HYGIENE IMPROVEMENT IN THE CONTEXT OF A SAFETY CLIMATE OR CULTURE CHANGE A PRIMER FOR THOSE IN HEALTH CARE

As a role model or champion, feeling empowered to talk about hand hygiene to a range of colleagues is important. These tools prime people to be able to unite to ensure clean hands by acting on the contents of these resources that support hand hygiene improvement in the context of organizational safety climate or culture change. They apply to a wide range of people working in health care.

WHO hand hygiene improvement tools (that link directly to a safety climate or culture change, as part of the multimodal improvement strategy):

- [Tips for patients to participate in hand hygiene improvement](#)
- [Tips for implementing a patient participation programme](#)
- [Information for patients and consumers - hand hygiene and antimicrobial resistance](#)
- [Template letter to advocate hand hygiene to managers \(revised August 2009\)](#)
- [Template letter to communicate hand hygiene initiatives to managers \(revised August 2009\)](#)
- [Guidance on engaging patients and patient organizations in hand hygiene initiatives](#)
- Sustaining Improvement – Additional Activities for Consideration by Health-Care Facilities [https://cdn.who.int/media/docs/default-source/integrated-health-services-\(ihs\)/infection-prevention-and-control/hand-hygiene/tools/sustaining-improvement.pdf?sfvrsn=88471eee_10&download=true](https://cdn.who.int/media/docs/default-source/integrated-health-services-(ihs)/infection-prevention-and-control/hand-hygiene/tools/sustaining-improvement.pdf?sfvrsn=88471eee_10&download=true)

WHO action plans:

- [Hand hygiene self-assessment framework \(HHSAF\)](#)
- Template action plans based on your HHSAF results
 - [Inadequate](#)
 - [Intermediate](#)
 - [Advanced](#)

WHO IPC tools that support hand hygiene improvement within a culture of safety and quality:

- [Infection prevention and control assessment framework](#) (facility)
- [Infection prevention and control assessment tool \(2\)](#) (national)
- [WHO multimodal improvement strategy short video](#)
- [IPC leadership video](#)

Tools as part of the SSI prevention – tools promoted for overall IPC improvement that also support hand hygiene improvement within the context of a safety climate:

- [Perioperative staff safety assessment](#)

- [Learn from defects tool – Perioperative setting](#)
- [Surveys on patient safety culture](#)
- [The CUSP method](#)
- [WHO Surgical safety checklist 2009](#)
- [https://www.who.int/multi-media/details/who-surgical-unit-based-safety-programme-\(susp\)-leaders-video](https://www.who.int/multi-media/details/who-surgical-unit-based-safety-programme-(susp)-leaders-video)

WHO patient safety and quality of care related tools:

- [Quality planning guide](#)
- [Speak up for Patient Safety – a video by the WHO director general](#)
- [I commit to patient safety – a promotional video](#)
- [Global Patient Safety Action Plan 2021-2030](#)
- [Patient safety incident reporting and learning systems: technical report and guidance](#)
- [Patient safety curriculum guide: multi-professional edition](#)

Non-WHO tools that have proven to support overall safety climate/culture change in the context of IPC and hand hygiene:

- <https://www.ahrq.gov/hai/cusp/index.html>
- <https://www.ahrq.gov/hai/tools/surgery/index.html>
- <https://www.ahrq.gov/hai/tools/preventing/index.html>
- [Twining partnerships for improvement \(introduction to QI & addresses Kaizen 5S-CQI \(KAIZEN\)-TQM\)](#)