

# Telemedicine in Action: Transforming healthcare for LMICs

Evaluating telemedicine interventions: Evidence so far  
and Methodologies



Register here

May 8th, 2025 | 14.00 IST

Join WHO SEARO and Intelhealth for our monthly webinar series designed to equip healthcare leaders with insights into integrating telemedicine into national health systems. This session will explore how telemedicine is transforming healthcare equity particularly in resource-limited settings.



**Context :** As telemedicine programs scale across low- and middle-income countries (LMICs), it is essential to rigorously evaluate their effectiveness, cost-efficiency, and impact on health systems and health outcomes. Policymakers and implementers alike need robust evidence to guide decisions on scaling, improving, or adapting these interventions. This webinar aims to unpack the current body of evidence on telemedicine in LMICs and explore appropriate methodologies for evaluation in diverse contexts.

**Objectives:** This webinar aims to provide participants with a foundational understanding of how telemedicine interventions have been evaluated in low- and middle-income countries. It will offer insights into the global and regional evidence base on the effectiveness of telemedicine, introduce participants to key evaluation frameworks and methodologies suited for digital health interventions, and share real-world experiences from implementation settings. By equipping participants with practical tools and approaches, the session seeks to support more rigorous, context-appropriate evaluations that can inform decision-making, scale-up, and sustainability of telemedicine programs.

**Expected Outcomes:** By the end of the webinar, participants will:

- Be familiar with the current evidence base on telemedicine effectiveness in LMICs
- Understand key evaluation frameworks relevant to digital health and telemedicine
- Be informed about context-appropriate study designs and methodologies for evaluation
- Recognize common challenges in evaluation and strategies to overcome them
- Access tools and resources to support ongoing and future evaluation efforts

## WHO Intelhealth Collaboration:

Intelhealth is proud to collaborate with the WHO SEARO office to drive the future of telemedicine and transform healthcare equity in low- and middle-income countries. Together, we are launching a groundbreaking webinar series that will empower governments with the knowledge and tools needed to build sustainable, standards-compliant telemedicine programs. In alignment with WHO's mission to promote health, keep the world safe, and serve the vulnerable, and Intelhealth's vision of ensuring access to quality healthcare where there is no doctor, this collaboration aims to create meaningful, scalable impact by bridging healthcare gaps, thereby enabling billions to receive life-saving care—no matter where they live.

## About Intelhealth:

Intelhealth is a non-profit delivering high-quality healthcare where there is no doctor via telemedicine. Using our open-source technology platform that's driven by an innovative digital health assistant, we connect patients and frontline health workers at the last mile with doctors, diagnostics & medications. Intelhealth is on track to provide healthcare for 10 million women over the next year in partnership with Ministries of Health in India & Kyrgyzstan as well as organizations like UNICEF, Jhpiego, MSF, and many more. Intelhealth has been recognized by the World Economic Forum and Niti Aayog India as an impactful Digital Public Good.

## About WHO:

The World Health Organization (WHO) is a UN agency focused on global health leadership, emergency response, and universal health coverage. The WHO South-East Asia Regional Office (SEARO) supports 11 member states in strengthening health systems, disease prevention, and digital health innovations, ensuring equitable access to quality care, especially for underserved communities.

## LIST OF SPEAKERS



**Dr. Diwakar Mohan**

MD, DrPH, MPH, MBBS  
Associate Research Professor  
Bloomberg School of Public Health



**Dr. Saif Khairat,  
PhD, MPH**

Professor of Digital  
Health and AI  
Director of Center for  
VIVE at UNC Chapel Hill



**Dr. Neha Verma**

Co-founder and CEO  
of Intelhealth.  
Telemedicine technology  
non-profit that delivers  
health services where  
there is no doctor.

Click here to register for the webinar:

<https://us02web.zoom.us/join/register?JWN=lnk2m1U7bT6KkGWnH7ISw>

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