**Day1**

00:00:01               Welcome, Dr Neelam DHINGRA, Unit Head, Patient Safety Flagship WHO-HQ and Dr Rudi EGGERS, Director, Integrated Health Services**,** WHO-HQ

00:08:49               Ms Melissa SHELDRICK, Patient Safety Advocate, Patients for Patient Safety (PFPS) Canada

00:19:36               Dr Tedros Adhanom GHEBREYESUS, WHO Director-General

00:28:05               Hon Mr Jeremy HUNT, Chancellor of the Exchequer. United Kingdom

00:34:30               Dr Ahmed AL-MANDHARI. WHO Regional Director for the Eastern Mediterranean

00:38:45               Dr Nakhumicha S.WAFULA, Cabinet Secretary for Health Ministry of Health, Kenya

00:41:33               Sir Liam DONALDSON, WHO Patient Safety Envoy

00:58:52               Dr Neelam DHINGRA, Patient and Family Engagement for Patient Safety: WHO’s Initiatives and Member State Survey Insights

01:10:50               World Patient Safety Day 2023 Campaign Video

01:12:54               Olabisi OGUNBASE, Team Lead, Maternal and Child Centre, Nigeria

01:23:54               Interactive Live Canvas

01:32:10               Ms Udie SOKO, Patient Safety Advocate, Founder and Executive Director of Zambian Cancer Society

01:43:56               Dr Lydia OKUTOYI, Director, Health Care Quality and Safety, Kenyatta National Hospital, Kenya

02:01:24               Dr José María VALDERAS MARTINEZ, Chair, Working Party on Quality and Safety, World Organization of Family Doctors

02:10:26               Dr Ali ASERY, Director-General, Saudi Patient Safety Center, Saudi Arabia

02:18:05               Dr Ingo HÄRTEL, Deputy Head, Health Law, Patient Rights, Patient Safety, Federal Ministry of Health, Germany

02:26:57               Dr Zaleha MD NOR, Head of Patient Safety Unit, Medical Care Quality Section, Medical Development Division, Ministry of Health Malaysia

02:34:53               Dr Aidan FOWLER, National Director of Patient Safety, National Health Service, England, UK

02:38:49               Questions and comments

02:57:46               Mr Michael VAN DEN BERG, Health Policy Analyst, Health Division, OECD

03:11:28               Dr Jarbas BARBOSA, WHO Regional Director for the Americas

03:15:06               Ms Evangelina VAZQUEZ CURIEL, Patient Safety Advocate, Mexico

03:27:20               Ms Sue SHERIDAN, Director of Patient Engagement, Patients for Patient Safety, US

03:33:16               Ms Helen HASKELL, Patient Safety Advocate, Mothers Against Medical Error, USA

03:41:43               Ms Nagwa METWALLY, Patient Safety Advocate, Patients for Patient Safety, Egypt

03:55:02               Ms Isabela CASTRO, Patient Safety Advocate, Brazil

04:06:35               Dr Neda MILEVSKA, Chair, International Alliance of Patients’ , Organizations

04:15:47               Dr Ratna DEVI, Director, Patient Academy for Innovation and Research, India

04:22:30               Mr Martin HATLIE , Founding member, Patients for Patient Safety US, USA

04:31:31               Ms Regina KAMOGA, Executive Director, Community Health and Information Network, Uganda

04:38:37               Questions and comments

04:47:33               Mr Roger LOVE, Voice Coach, USA

05:13:43               Ms Maki KAJIWARA, Technical Officer, Patient Safety Flagship, WHO-HQ and Ms Sue SHERIDAN

05:31:29               Dr Sanaz MASSOUMI, Chief Operating Officer, Patient Safety Movement Foundation, USA

05:39:47               Dr Manjulaa NARASIMHAN Scientist, Sexual and Reproductive Health and Research

WHO-HQ 05:48:22               Close of Day One

**Day2**

00:00:02               Neelam DHINGRA, Day One recap

00:11:36               Dr Raymond Bruce J. AYLWARD, ADG, Universal Health Coverage/Life Course, WHO-HQ

00:17:27               Dr Zsuzsanna JAKAB, Acting, WHO Regional Director for the Western Pacific

00:22:20               Ms Dinaaz LENTIN, Patient Safety Advocate, Australia

00:36:26               Dr Ayda TAHA, Consultant, Patient Safety Flagship, WHO-HQ

00:45:44               Dr Nikhil GUPTA, Technical Officer, Patient Safety Flagship, WHO-HQ

00:58:25               Report back and reflections by breakout groups

01:47:08               Ms Helen HASKELL

01:56:45               Dr Poonam Khetrapal SINGH, WHO Regional Director for South-East Asia

02:01:08               World Patient Safety Day 2023 Campaign Video, the WHO office for Eastern Mediterranean

02:04:05               Dr Ratna DEVI

02:14:42               Panel discussion

03:36:46               Dr Hans Henri P. KLUGE, WHO Regional Director for Europe

03:41:24               Ms Ilze BRANDS-KEHRIS, Assistant Secretary-General for Human Rights

03:45:52               Ms Jolanta BILINSKA, Patient Safety Advocate, Poland

04:01:16               Ms Vonda VADEN BATES, Patient Safety Advocate, USA

04:10:00               Dr Irina PAPIEVA Technical Officer, Patient Safety Flagship WHO-HQ and Prof Kok Hian TAN, Group Director and Senior Associate Dean, SingHealth Duke-NUS, Institute for Patient Safety & Quality Singapore

04:27:34               Key messages

04:34:43               Dr Raymond Bruce J. AYLWARD