Medication Without Harm



WHO Global Patient Safety Challenge







Practical examples - Addressing medication safety in transitions of care at the organizational level

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Challenges to ensuring medication safety at the organizational level (LMIC)



Very little or no dialogue on medication safety



Role of clinical pharmacists restricted to dispensing in the pharmacy store



HCW are scared that if errors are reported it reflects poorly on them



Complacency (no one will ask, so why change?)



Not formally taught in courses



Mere lip service paid to good practices



Challenges to patient safety during transitions of care at the organizational level (LMIC)



Short staffed; staff not trained adequately



Use of IT and IT tools are less



Best Possible Medication History mostly never taken



Medication reconciliation almost never happens



Language issues create confusion



Not recognized; not reported





Poor medication safety environment

(unsafe medication practices and medication errors)

Poor / nonexistent transitions of care protocols



Make medication safety visible – create awareness, form a group in the hospital

What can be done at an organizational level?



'Catch them young' – include the topic in all training courses for healthcare workers



Blame free reporting – focus is to learn from mistakes; no naming and shaming



Include med safety issues as a part of the mortality & morbidity meetings



Document change; Encourage research at all levels





Use of WhatsApp to connect with the prescriber and check medication – video chat

What is being done at an organizational level?



Online medication error reporting forms – monitored by the medication safety group



Weekly feedback on medication errors given to nurses

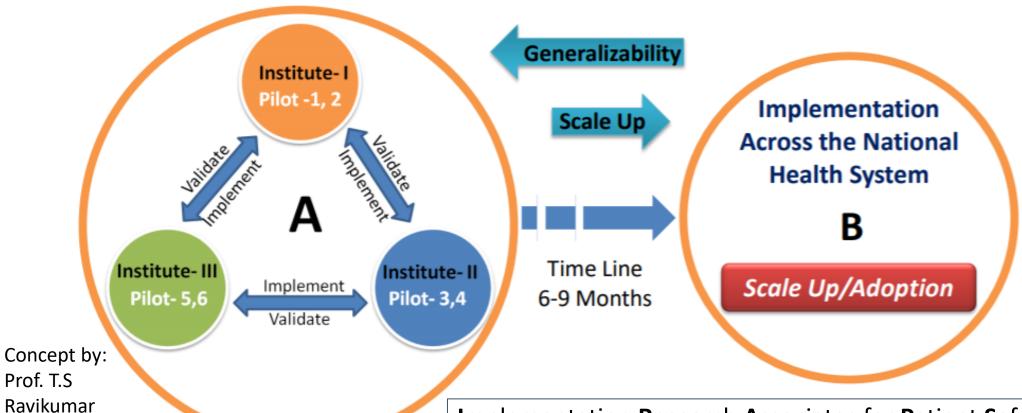


Encouraging use of generics, printed prescriptions when possible



At discharge, the nurse makes sure the medications which were dispensed by the pharmacist are once again explained by her

I- RAPS Design Implementation Research Associates for Patient Safety



Implementation Research Associates for Patient Safety (i-RAPS) is a framework to involve Institutions of National Importance in India on collaborative, implementation research in patient safety in order to implement evidence based outcomes for betterment of public health delivery in India

