



GLOBAL PATIENT SAFETY ACTION PLAN 2021–2030

## Towards eliminating avoidable harm in health care



# Global Patient Safety Action Plan 2021–2030

## Journey from inception to implementation

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Virtual Launch Event, 4 August 2021

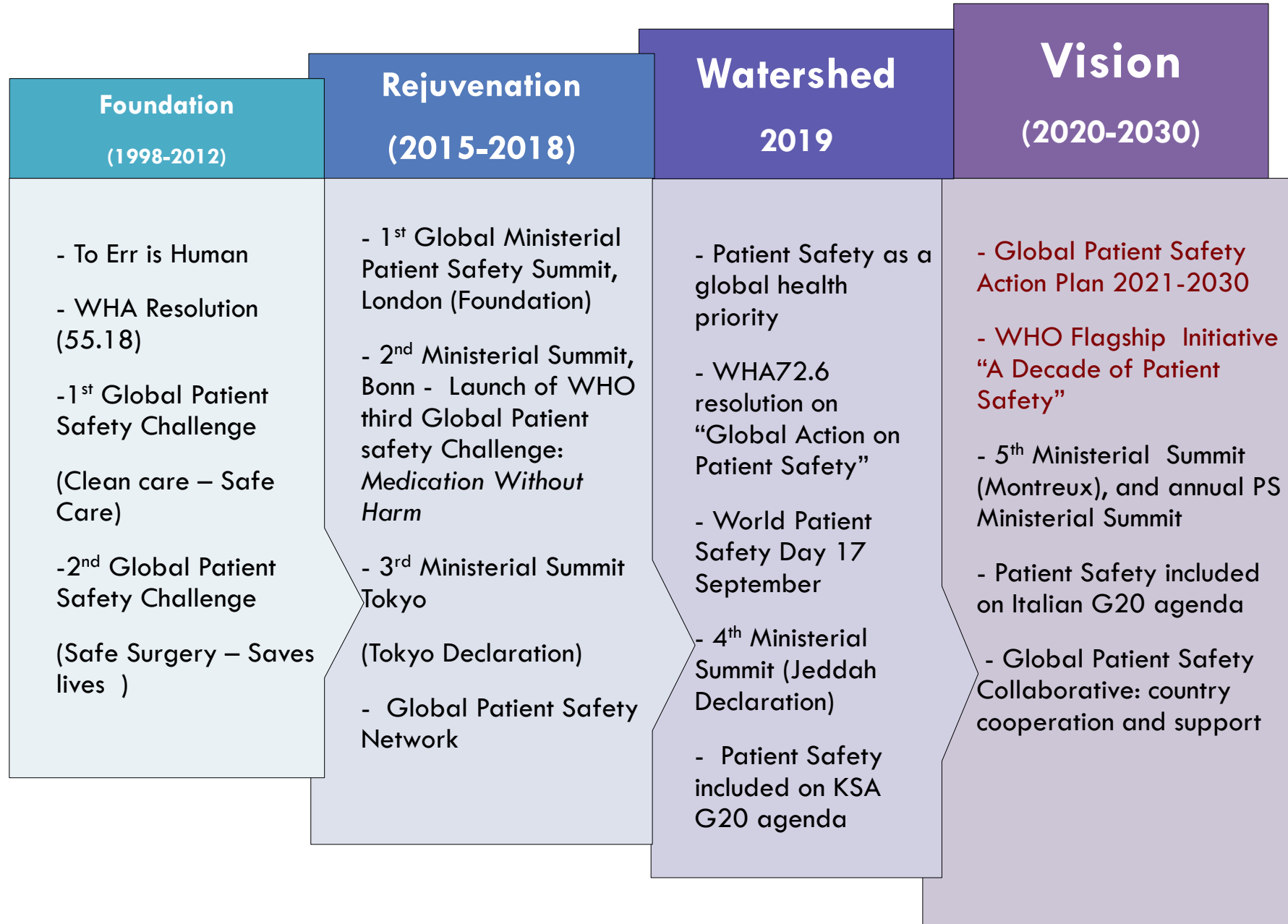


## **Global Patient Safety Action Plan 2021–2030: Journey from inception to implementation**

- Global Patient Safety Movement – past, present and future
- Global Ministerial Summits on Patient Safety
- WHA resolution 'Global Action on Patient Safety', May 2019

- Global Patient Safety Action Plan 2021-2030
  - ✓ Development process
  - ✓ Adoption by WHA74, May 2021
  - ✓ Framework for action (7x5 matrix)
- WHO Flagship Initiative “A Decade of Patient Safety 2021-2030”

# Global Patient Safety Movement – Past, Present and Future





# Global Patient Safety Movement

## Annual Global Ministerial Summits on Patient Safety



2016



2020/2022-23



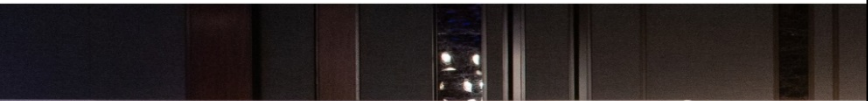
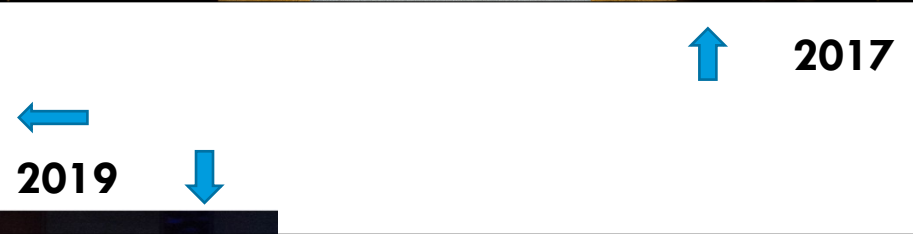
2019



2017



2018



Patient Safety  
Global Ministerial Summit 2018





## 72<sup>nd</sup> World Health Assembly (WHA)

May 2019

**Watershed moment for patient safety!**



- ✓ Adopted WHA resolution on **Global action on patient safety** (WHA72.6)
- ✓ Recognized **Patient Safety as a global health priority**
- ✓ Established an annual **World Patient Safety Day** on 17 September
- ✓ Formulate a **Global Patient Safety Action Plan**, aligned with SDGs



## **The Mandate**

## **WHA 72.6: Global Action on Patient Safety**

“to formulate a global patient safety action plan in consultation with Member States and all relevant stakeholders, including in the private sector, for submission to the Seventy-fourth World Health Assembly in 2021 through the 148th session of the Executive Board”

## Purpose of the global action plan

- Provide **strategic direction** for all stakeholders through policy actions
- Provides a **framework to develop national action plans** on patient safety
- **Align existing strategic instruments** for promoting patient safety in all clinical and health-related programmes
- Provide **implementation guidance** for mandate provided by WHA72.6: Global action on patient safety

# Global Patient Safety Action Plan 2021–2030

## Development Process

### Scoping and literature review

- Relevant global and strategic documents
- Operating paragraphs of WHA72.6
- Reports, studies, articles and patient stories

### WHO Internal Consultation

- Brainstorming within department
- Inter-departmental discussion with relevant safety allied programmes
- Discussion with WHO regional focal points.

### Global expert consultation

- 24 – 26 February 2020
- Experts from 44 countries and international organizations
- Recommendations on 12 thematic areas

### Drafting

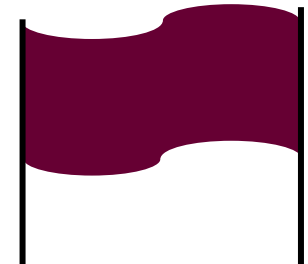
- Drafting and review task force
- Public consultation on first draft (August – September 2020)
- Comments incorporated to prepare second draft
- Information session with Mission focal points – Nov 2020
- Revision and third draft discussed and adopted in EB148, January 2021
- Information session with Mission focal points – March 2021

### Public Consultation

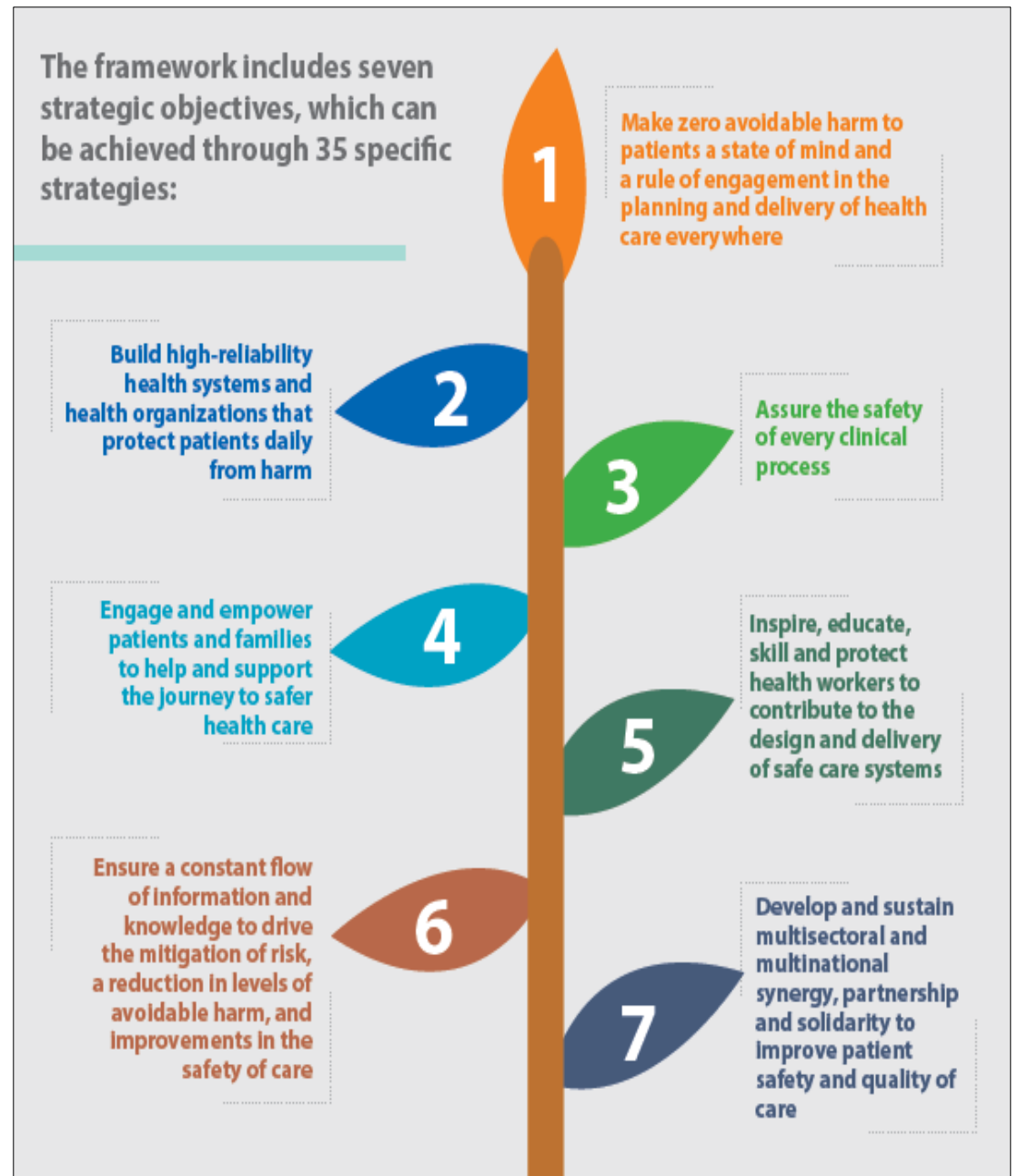
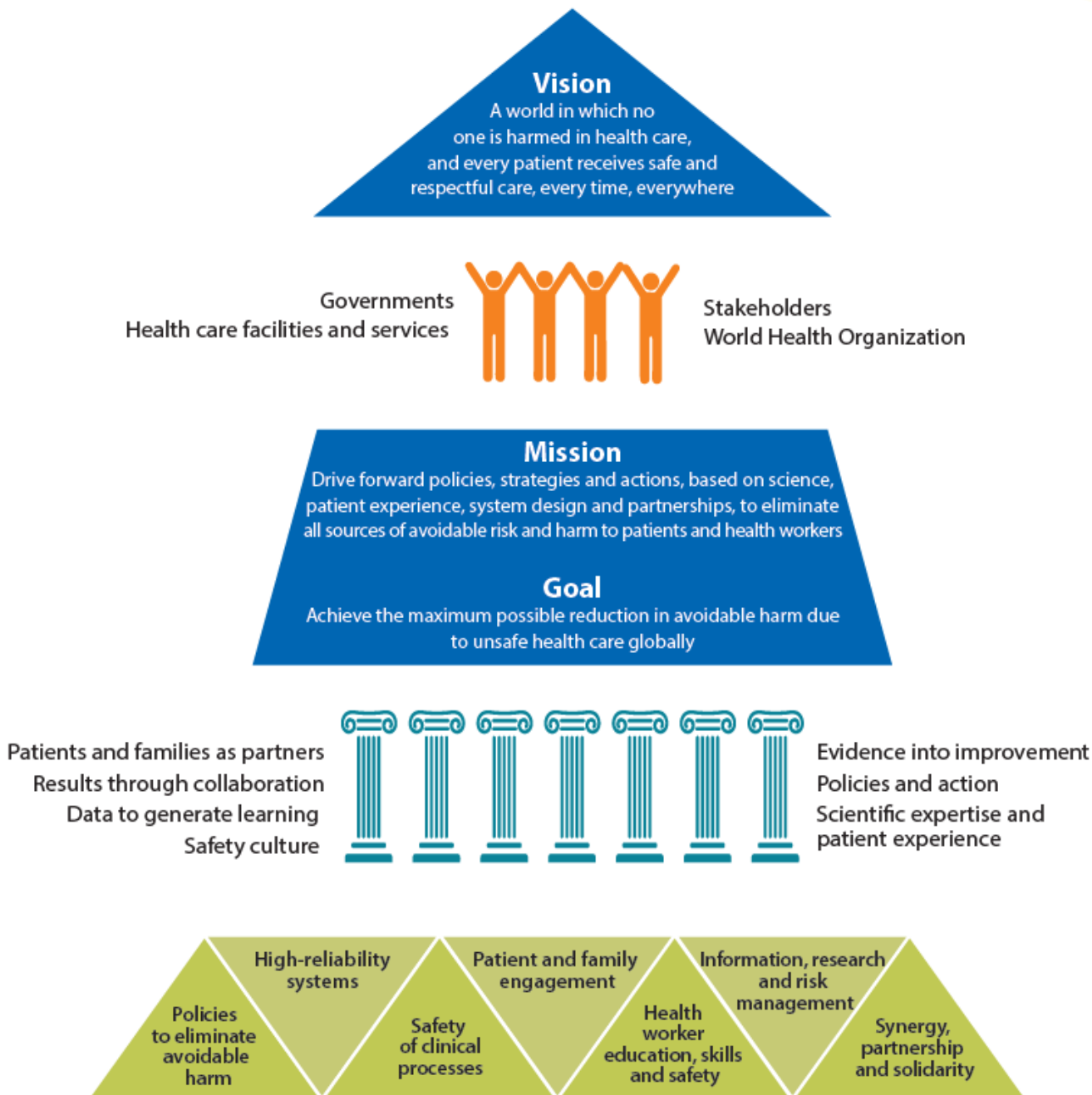
### Member State Consultation

### Submission to WHA74 for adoption

### 74<sup>th</sup> WHA adopts the action plan







## Framework for Action - The 7x5 Matrix

1		Policies to eliminate avoidable harm in health care	1.1 Patient safety policy, strategy and implementation framework	1.2 Resource mobilization and allocation	1.3 Protective legislative measures	1.4 Safety standards, regulation and accreditation	1.5 World Patient Safety Day and Global Patient Safety Challenges
2		High-reliability systems	2.1 Transparency, openness and No blame culture	2.2 Good governance for the health care system	2.3 Leadership capacity for clinical and managerial functions	2.4 Human factors/ ergonomics for health systems resilience	2.5 Patient safety in emergencies and settings of extreme adversity
3		Safety of clinical processes	3.1 Safety of risk-prone clinical procedures	3.2 Global Patient Safety Challenge: <i>Medication Without Harm</i>	3.3 Infection prevention and control & antimicrobial resistance	3.4 Safety of medical devices, medicines, blood and vaccines	3.5 Patient safety in primary care and transitions of care
4		Patient and family engagement	4.1 Co-development of policies and programmes with patients	4.2 Learning from patient experience for safety improvement	4.3 Patient advocates and patient safety champions	4.4 Patient safety incident disclosure to victims	4.5 Information and education to patients and families
5		Health worker education, skills and safety	5.1 Patient safety in professional education and training	5.2 Centres of excellence for patient safety education and training	5.3 Patient safety competencies as regulatory requirements	5.4 Linking patient safety with appraisal system of health workers	5.5 Safe working environment for health workers
6		Information, research and risk management	6.1 Patient safety incident reporting and learning systems	6.2 Patient safety information systems	6.3 Patient safety surveillance systems	6.4 Patient safety research programmes	6.5 Digital technology for patient safety
7		Synergy, partnership and solidarity	7.1 Stakeholders engagement	7.2 Common understanding and shared commitment	7.3 Patient safety networks and collaboration	7.4 Cross geographical and multisectoral initiatives for patient safety	7.5 Alignment with technical programmes and initiatives

Strategic Objective 1

# **Policies to eliminate avoidable harm in health care**

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**Make zero avoidable  
harm to patients a state  
of mind and a rule of  
engagement in the  
planning and delivery of  
health care everywhere**

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**Strategy 1.1:**

Patient safety policy,  
strategy and  
implementation  
framework

**Strategy 1.2:**

Resource mobilization and  
allocation

**Strategy 1.3:**

Protective legislative  
measures

**Strategy 1.4:**

Safety standards,  
regulation and  
accreditation

**Strategy 1.5:**

World Patient Safety Day  
and Global Patient Safety  
Challenges



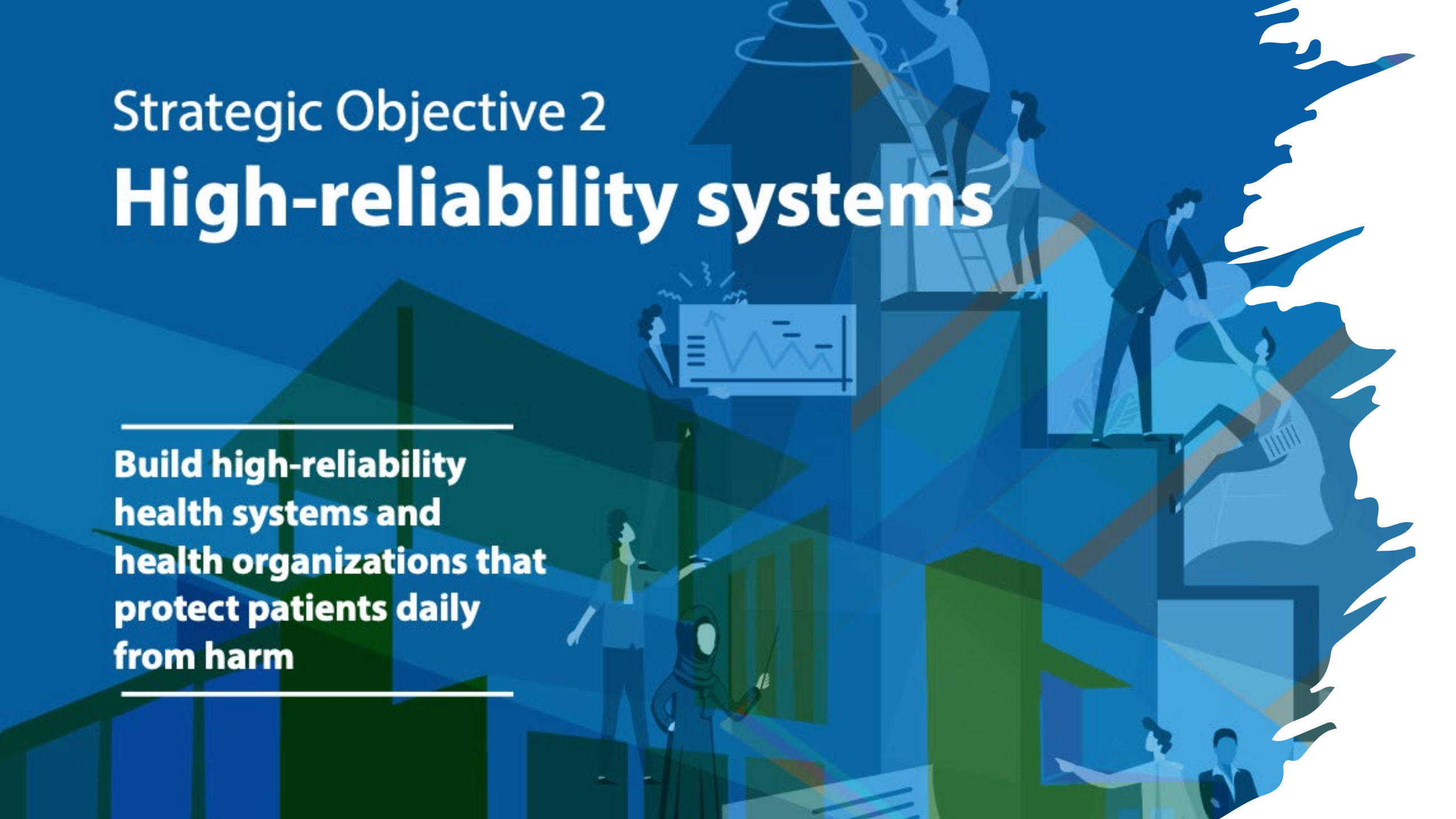
Strategic Objective 2

# High-reliability systems

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**Build high-reliability  
health systems and  
health organizations that  
protect patients daily  
from harm**

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**Strategy 2.1:**

Transparency, openness  
and 'No blame' culture

**Strategy 2.2:**

Good governance for the  
health care system

**Strategy 2.3:**

Leadership capacity for  
clinical and managerial  
functions

**Strategy 2.4:**

Human factors/ ergonomics  
for health systems resilience

**Strategy 2.5:**

Patient safety in  
emergencies and settings of  
extreme adversity





# Strategic Objective 3

## **Safety of clinical processes**

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**Assure the safety of every clinical process**

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**Strategy 3.1:**

Safety of risk-prone clinical procedures

**Strategy 3.2:**

Global Patient Safety  
Challenge: *Medication  
Without Harm*

**Strategy 3.3:**

Infection prevention and control & antimicrobial resistance

**Strategy 3.4:**

Safety of medical devices, medicines, blood and vaccines

**Strategy 3.5:**

Patient safety in primary care and transitions of care



# Strategic Objective 4

## **Patient and family engagement**

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**Engage and empower patients and families to help and support the journey to safer health care**

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**Strategy 4.1:**

Co-development of  
policies and programmes  
with patients

**Strategy 4.2:**

Learning from patient  
experience for safety  
improvement

**Strategy 4.3:**

Patient advocates and  
patient safety champions

**Strategy 4.4:**

Patient safety incident  
disclosure to victims

**Strategy 4.5:**

Information and education  
for patient and families



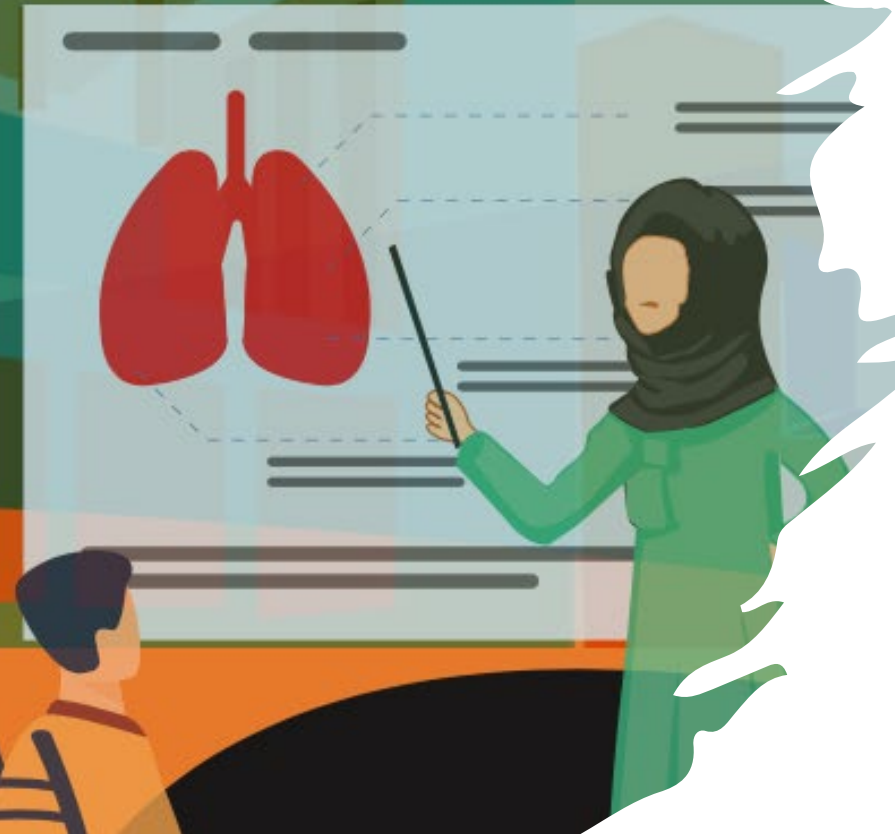
Strategic Objective 5

# Health worker education, skills and safety

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Inspire, educate, skill and  
protect health workers to  
contribute to the design and  
delivery of safe care systems

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**Strategy 5.1:**

Patient safety in  
professional education and  
training

**Strategy 5.2:**

Centres of excellence for  
patient safety education  
and training

**Strategy 5.3:**

Patient safety competencies  
as regulatory requirements

**Strategy 5.4:**

Linking patient safety with  
appraisal system of health  
workers

**Strategy 5.5:**

Safe working environment  
for health workers





## Strategic Objective 6

# Information, research and risk management

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**Ensure a constant flow of information and knowledge to drive the mitigation of risk, a reduction in levels of avoidable harm, and improvements in the safety of care**

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**Strategy 6.1:**

Patient safety incident  
reporting and learning  
systems

**Strategy 6.2:**

Patient safety information  
systems

**Strategy 6.3:**

Patient safety surveillance  
systems

**Strategy 6.4:**

Patient safety research  
programmes

**Strategy 6.5:**

Digital technology for  
patient safety



Strategic Objective 7

# Synergy, partnership and solidarity

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**Develop and sustain  
multisectoral and  
multinational synergy,  
partnership and  
solidarity to improve  
patient safety and  
quality of care**

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**Strategy 7.1:**  
Stakeholder engagement

**Strategy 7.2:**  
Common understanding and  
shared commitment

**Strategy 7.3:**  
Patient safety networks and  
collaboration

**Strategy 7.4:**  
Cross geographic and  
multisectoral initiatives for  
patient safety

**Strategy 7.5:**  
Alignment with technical  
programmes and initiatives





## Monitoring and Reporting



### STRATEGIC OBJECTIVE

# 1

#### Indicator

Number of countries that have developed a national action plan (or equivalent) for implementing patient safety policy and strategies

#### Global targets

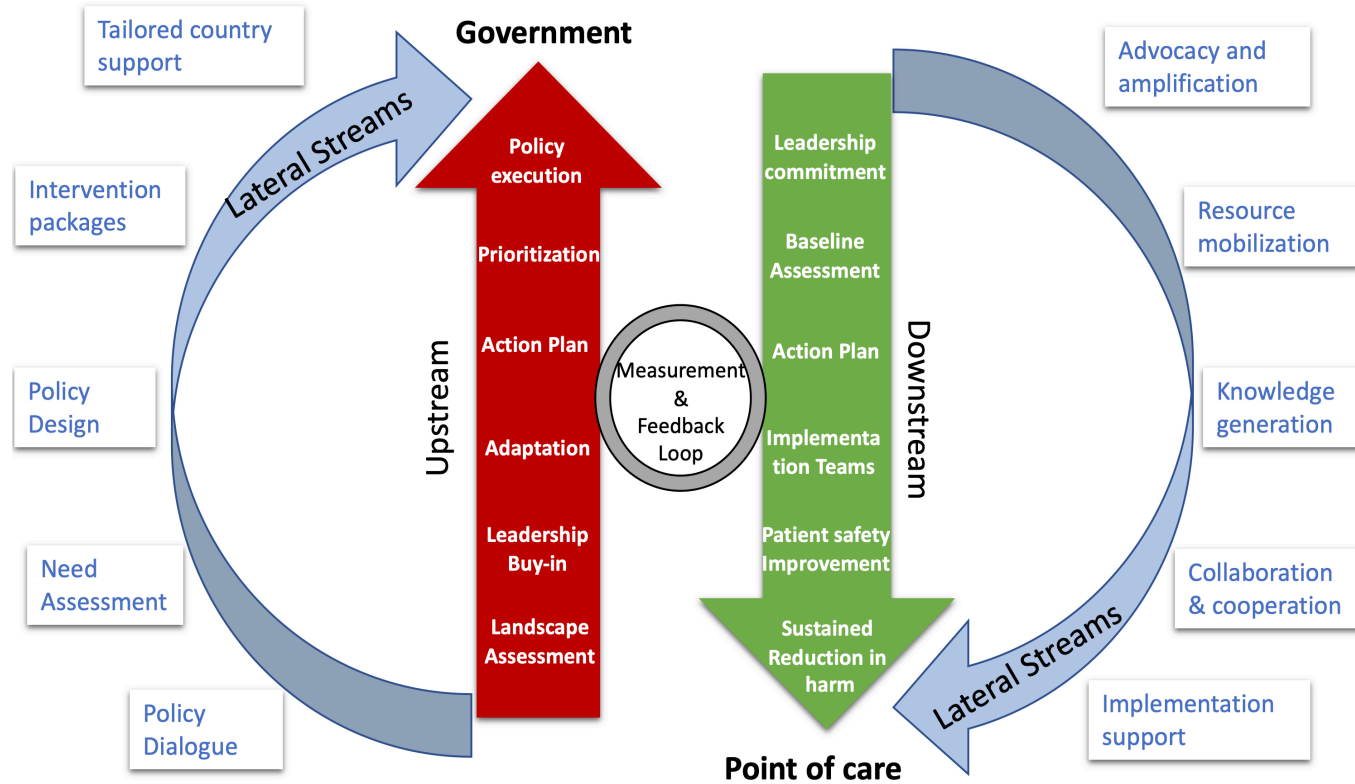
Percentage of countries that have developed a national patient safety action plan or equivalent

2021	Establish a baseline
2023	30% of countries
2025	50% of countries
2027	80% of countries
2030	90% of countries

#### Source of data

Member State survey by WHO

# The Patient Safety Implementation Ecosystem



## Steps

1. Landscape assessment of safety risks and barriers to improvement
2. Commitment from political and organizational leadership
3. Sustainable mechanism for implementation
4. National context and priorities
5. Model of change



Thank you