

What is Patient Safety?

Dear Colleague,

The WHO World Alliance for Patient Safety has developed a curriculum guide for Medical Schools for teaching patient safety to medical students. As part of your medical course you will participate in learning experiences which have been derived from this curriculum guide. This questionnaire is one of a series of tools designed for evaluation of the pilot implementation of the WHO Patient safety curriculum for medical schools. The questionnaire is designed to evaluate medical students' awareness of patient safety issues and expectations of how patient safety is being managed in the healthcare system. We anticipate it will take around 10 minutes to complete the questionnaire. We appreciate that you are at a very early stage of your clinical training and may not have had any direct experience of these situations. Please respond to the questions honestly, and if you would prefer not to respond to a particular question then just leave it blank. The questionnaire is anonymous and any information you provide will be reported at a group level, not individually.

**You are being asked to complete this form as part of a study.
This will not form part of your final assessment.
Completing it is not compulsory.**

Introductory question

What is your current year of study in the medical course? (Please circle as appropriate).

1st year 2nd year 3rd year 4th year 5th year 6th year

Questionnaire

Section 1 Error and Patient Safety

Please circle the number that best describes your level of knowledge for each item.

What is your level of knowledge regarding:	Low				High
Different types of human error?	1	2	3	4	5
Factors contributing to human error?	1	2	3	4	5
Factors influencing patient safety?	1	2	3	4	5
Ways of speaking up about error?	1	2	3	4	5
What should happen if an error is made?	1	2	3	4	5
How to report an error?	1	2	3	4	5
The role of healthcare organisations (e.g. hospitals, general practitioners) in error reporting?	1	2	3	4	5

Section 2 Safety of the Healthcare System

Please circle the number that best describes your level of agreement for each statement.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Most healthcare workers make errors.	1	2	3	4	5
In my country there is a safe system of healthcare for patients.	1	2	3	4	5
Medical error is very common.	1	2	3	4	5
It is very unusual for patients to be given the wrong drug.	1	2	3	4	5
Healthcare staff receive training in patient safety.	1	2	3	4	5
About one in ten hospital patients across the world will experience some kind of adverse event.	1	2	3	4	5

Section 3 Personal Influence over Safety

Thinking about your own ability to influence patient safety, please circle the number that best describes your personal view for each statement.

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
Telling others about an error I made would be easy.	1	2	3	4	5
It is easier to find someone to blame rather than focus on the causes of error.	1	2	3	4	5
I am confident about speaking to someone who is showing a lack of concern for a patient's safety.	1	2	3	4	5
I know how to talk to people who have made an error.	1	2	3	4	5
I am always able to ensure that patient safety is not compromised.	1	2	3	4	5
I believe that filling in reporting forms will help to improve patient safety.	1	2	3	4	5
I am able to talk about my own errors.	1	2	3	4	5

Section 4 Personal Attitudes to Patient Safety

Thinking about your personal attitudes with regard to patient safety, please circle the number that best describes your own attitude for each statement.

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
By concentrating on the causes of incidents I can contribute to patient safety.	1	2	3	4	5
If I keep learning from my mistakes, I can prevent incidents.	1	2	3	4	5
Acknowledging and dealing with my errors will be an important part of my job.	1	2	3	4	5
It is important for me to learn how best to acknowledge and deal with my errors by the end of medical school.	1	2	3	4	5

Section 5 Safety at the Workplace

Thinking about your expectations about patient care when you begin working, please circle the number that best describes your expectations for each statement.

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The nurses will be committed to identifying and addressing patient safety risks.	1	2	3	4	5
The nurses will not criticise me for making mistakes.	1	2	3	4	5
The doctors will be committed to identifying and addressing patient safety risks.	1	2	3	4	5
The doctors will not criticise me for making mistakes.	1	2	3	4	5
Managers in the healthcare system will make it easy to report errors.	1	2	3	4	5
Managers in the healthcare system will be more interested in meeting performance targets than in patient safety.	1	2	3	4	5
Managers in the healthcare system will expect us to focus on patient safety.	1	2	3	4	5
Being open and honest about the mistakes I make will be acceptable at my place of work.	1	2	3	4	5
Admitting an error I had made would lead to just and fair treatment by management.	1	2	3	4	5

Thank you for taking the time to complete this questionnaire