



# NCD HARD TALKS

**MAKING HEALTH SYSTEMS DELIVER**

**WEBINAR • NOVEMBER 18, 2020 • 13-14:30 CET**

**Building an NCD  
Ready Workforce**



# Thank you for joining us

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- This webinar will be **recorded**.
- **Links to the recording** and all slides will be shared after the session.
- We invite you to participate in the discussion by sharing your **questions in the Q&A box**.
- Experts are invited to type their answers throughout the session.
- General comments can be shared in the **chat box**.
- **Please be respectful** - we are here to learn and exchange ideas.

# Welcome to NCD Hard Talks

**Dr Bente Mikkelsen**

Director, Department for Noncommunicable Diseases  
WHO HQ



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# Health System Strengthening **for NCD**



## Governance

- NCD in NHPSP
- Integration Policy
- NCD Investment Case



## Health financing

- NCD in UHC Benefit package
- Leverage Domestic Financing



## Medicines & tech

- Intensify Advocacy
- Pricing and Affordability
- Procurement and Supply Chain Mngt.



## Health workforce

- NCD Competency Framework
- NCD Workforce planning
- Capacity building



## Service delivery

- Integrated NCD services in PHC
- Community Mobilization

## Health information



World Health Organization

HQ/UCN/NCD/ISD: Integrated Service Delivery

# Introductory remarks

**Dr Ren Minghui**

**Assistant Director General**

UHC/Communicable and Noncommunicable  
Diseases, WHO HQ



# Today's programme

**Dr Temo Waqanivalu**

Unit head, Integrated Service Delivery  
Department for Noncommunicable Diseases  
WHO HQ



# Agenda

- ❑ **Welcome**
- ❑ **Introductory remarks**
- ❑ **The 40 Million challenge:**  
How can we meet the NCD workforce demands of tomorrow?
- ❑ **PHC Nurses as vital forces for NCDs**
- ❑ **Frontline Dispatch:**  
PHC workers share their NCD story
- ❑ **NCD Hard Talk Panel: How to Build an NCD Ready Workforce**
- ❑ **Discussion and Q&A**

## NCD HARD TALKS SPEAKERS

18 NOV 2020  
13:00 CET

**MODERATOR: PROFESSOR JAMES BUCHAN**

EDITOR IN CHIEF, HUMAN RESOURCES FOR HEALTH JOURNAL  
ADJUNCT PROFESSOR, UNIVERSITY OF TECHNOLOGY, SYDNEY



**DR BENTE MIKKELSEN**

DIRECTOR, DEPARTMENT FOR NCDS, WHO



**DR REN MINGHUI**

ASSISTANT DIRECTOR GENERAL UHC/COMMUNICABLE AND NONCOMMUNICABLE DISEASES, WHO



**DR JAMES CAMPBELL**

DIRECTOR, HEALTH WORKFORCE DEPARTMENT, WHO



**MS ELIZABETH IRO**

CHIEF NURSING OFFICER, WHO



**MS SONAM CHOKI**

HEALTH ASSISTANT, SAMDINGKHA BASIC HEALTH UNIT, PUNAKHA DISTRICT, BHUTAN



**MS MARIKA GUZEK**

PHC NURSE, COORDINATOR OF MEDICAL PROJECTS AND PATIENT CARE, SIEDLCE, POLAND



**DR GAIL TOMBLIN MURPHY**

VICE-PRESIDENT, RESEARCH, INNOVATION AND DISCOVERY, CHIEF NURSE EXECUTIVE NOVA SCOTIA HEALTH



**MS OMNIA EL OMRANI**

LIAISON OFFICER FOR PUBLIC HEALTH ISSUES FOR THE INTERNATIONAL FEDERATION OF MEDICAL STUDENTS' ASSOCIATION (IFMSA)



**DR MAMSALLAH FAAL-OMISORE**

CLINICAL DIRECTOR, PRIMARY CARE INTERNATIONAL



**PROFESSOR BOB MASH**

HEAD OF DIVISION OF FAMILY MEDICINE AND PRIMARY CARE, UNIVERSITEIT STELLENBOSCH UNIVERSITY, SOUTH AFRICA



# **The 40 million challenge**

How can we meet the NCD workforce demands of tomorrow?



**Dr Giorgio Cometto**

**Unit head, Health Workforce Planning**  
**Health Workforce Department, WHO**

# **PHC Nurses as Vital Forces for NCDs**

**Ms Elizabeth Iro**  
**Chief Nursing Officer, WHO**





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# *Frontline Dispatch*

**PHC workers share their NCD story**



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# Experience in BHUTAN

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**Ms Sonam Choki**

**Health Assistant**  
Samdingkha BHU-II  
Punakha, Bhutan







### *On the fringes of social neglect and challenges to hypertension treatment*

*Mr Phub Dorji, a 70-year-old male residing in a makeshift shed, is a patient of hypertension (BP of 200/120 mmHg). In addition, he is suffering from restricted mobility due to disability. Poverty stricken, his wife is his only supporter. She collects medicine refills for him. Due to implementation of strategies for a people-centred approach to care, his access to medical support changed. He is being followed up by the BHU team for monthly medication.*

*Mrs Sonam Choki, (Health Assistant, Samdingkha BHU II), Punakha*



# Punakha, Bhutan

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# Experience in POLAND



## Ms Marika Guzman

Primary healthcare Nurse,  
Coordinator of medical projects and patient care  
Centrum Medyczno-Diagnostyczne,  
Siedlce, Poland





**CENTRUM**

**Centrum  
Medyczno-Diagnostyczne  
Siedlce, Poland**





NCD HARD TALKS: PANEL

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# How to build an NCD Ready Workforce



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# Welcome from your moderator

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## Professor James Buchan

Editor in chief of the Human Resources for Health Journal  
Adjunct Professor, University of Technology, Sydney



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## How to Build an NCD Ready Workforce

### Who? What? Where?

Key requirements of effective  
workforce planning



### Dr Gail Tomblin Murphy

VP, Research, Innovation & Discovery Nova Scotia Health  
and Director WHO/PAHO Collaborating Center Health Workforce Planning  
at Dalhousie University

## How to Build an NCD Ready Workforce

### Fit-for-purpose

Training the workforce and upskilling for NCDs



## Ms Omnia el Omrani

Liaison Officer for Public Health Issues,  
International Federation of Medical Students' Associations (IFMSA)



## International Federation of Medical Students' Associations (IFMSA)

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## How to Build an NCD Ready Workforce

### Fit-for-purpose

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Training the workforce and  
upskilling for NCDs



## Dr Mamsallah Faal-Omisore

Clinical Director

Primary Care International



## How to Build an NCD Ready Workforce

### Progressive Realisation:

Optimizing the PHC workforce for NCDs in low resources settings



## Professor Bob Mash

Head of the Division of Family Medicine and Primary Care  
University of Stellenbosch, South Africa





## NCD HARD TALKS: DISCUSSION

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# Questions?

Please type them in the Q&A box



Join us next time

16 December 2020

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**SAVE THE DATE**

**16 DEC 2020**  
**13:00 - 14:30 CET**

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*NCD Service  
Design and Delivery*





Thank you