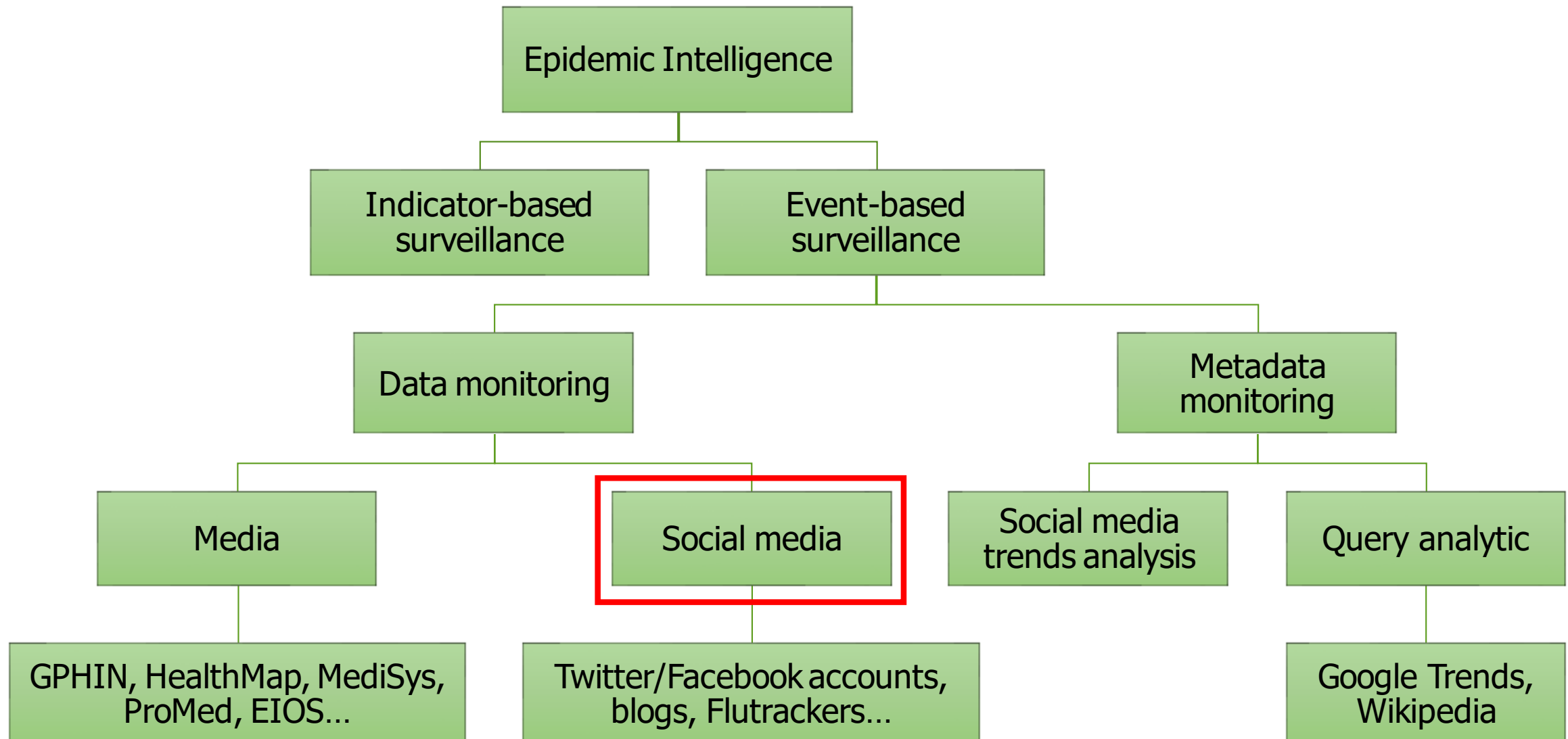


Social media trends analysis

Epidemic Intelligence group, ECDC

Epidemic Intelligence at ECDC



Social media

- ECDC is following 100 twitter accounts in real time
- ECDC mapped the main accounts of interest (Twitter and Facebook)
- 30-50% of our signals from Twitter
- More event validation done through Facebook

Epidemic Intelligence Material - EI-twitter-facebook-accounts.xlsx

	A	B	C	D	E	F
	EU/EEA country	Organisation	Twitter account	Include	Comments	Since
1	Austria	AGES	@agesnews	N		Dec-10
2	Belgium	Health Belgium	@HealthBelgium	N	No tweets	May-11
3	Bulgaria	MoH	@MoHBulgaria	N		Sep-15
4	Croatia	Government	@VladaRH	N	15 lists (EU, EU leaders, etc)	Dec-11
5	Cyprus	MoH	@CyprusMOH	N		Sep-14
6	Czech Republic	No twitter				
7	Denmark	SSI	@SSI_dk	Y		Feb-14
8	Estonia	No twitter				
9	Finland	THL	@THLorg	N		Feb-12
10	France	Sante publique France	@santeprevention	Y		Sep-14
11	France	Institut de recherche pour le développement	@ird_fr	Y		Aug-10
12	France	Institut Pasteur	@institutpasteur	Y		Apr-10
13	Germany	RKI	@rki_de	Y		Apr-13
14	Greece	MoH	@YPYGGR	N		Jul-13
15	Hungary	Government	@kormany_en	N	last activity 13/06/2014	Jan-11
16	Iceland	Government	@stjornarrad	N	No activity	Feb-09
17	Ireland	HSE	@HSELive	N		Aug-09
18	Italy	ISS	@istsupsan	N		Apr-14
19	Italy	ISS Salute (for citizens)	@ISSalute_it	N	More frequent updates than ISS	Jan-18
20	Italy	MoH	@MinisteroSalute	N		Sep-13
21	Latvia	MoH	@veselibasmin	N		Nov-10
22	Liechtenstein	No twitter				
23	Lithuania	No twitter?				
24	Luxembourg	MoH	@sante_lu	N		May-13
25	Malta	Government	@MaltaGov	N		Oct-15
26	Netherlands	RIVM	@rivm	N		Apr-09
27	Norway	Folkhelseinstituttet	@Folkhelseinst	Y		Nov-10
28	Poland	MoH	@MinZdrowia	N		Jan-12
29	Portugal	MoH	@DGsaude	N	last activity 24/04/2019	Jun-12
30	Romania	No twitter				



Ministry of Health - Uganda
@minofhealthUG

Dear All,
Please desist from spreading rumors such as the message below.
Ministry of Health would like to inform you all that there is NO Ebola in Wakiso or any other part of Uganda other than Kasese District. ... See more

Forwarded
PLEASE BE INFORMED THAT Its now confirmed that wakiso district has ebola [suspects.it](#) was after receiving a patient at ENTEBBE HOSPITAL on a Friday 12/04/2019 who was bleeding from his nose, ears and mouth. At the point receiving him many medical personnels were around him in a cry to save life although he didnt make it. Research was done on what must have caused the death till Saturday 13th/04/2019 when it was confirmed that it was an EBOLA case. Please guys be vigilant and share with this with anyone u could.



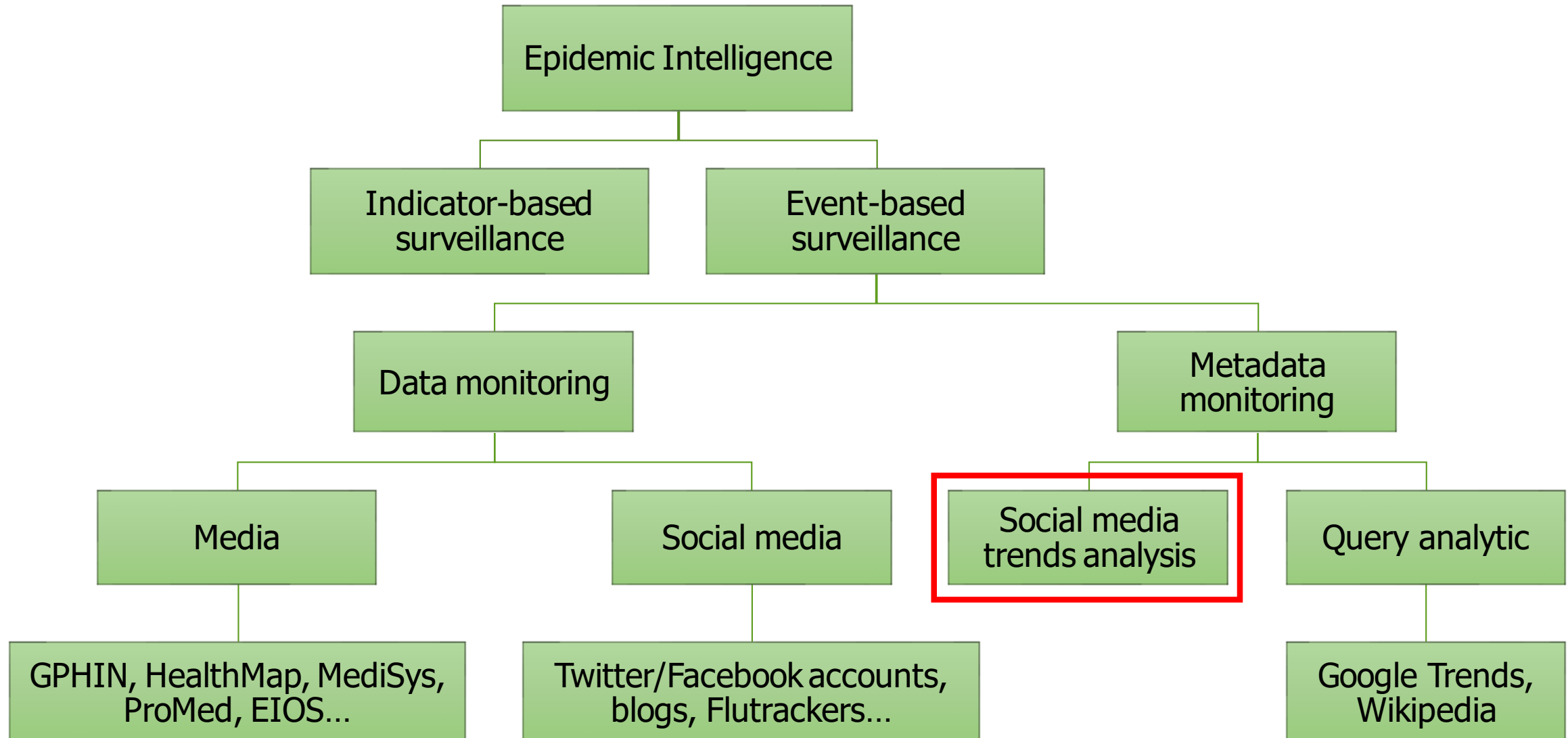
CMRE RDC
6 Tweets

Bienvenue sur le compte officiel du Secrétariat Technique du Comité National Multisectoriel à la Riposte à la Maladie à Virus Ebola (CMRE).
Joined August 2019
15 Following 67 Followers

Tweets
CMRE RDC @cmre_rdc · Aug 19
#Ebola10RDC Cliquez sur ce lien [https://t.co/2L6NPH](#) pour voir les données actualisées de la situation épidémiologique au 18 août 2019

London trends
1 - Trending
Rashford
69.2K Tweets
2 - Trending
#TuesdayThoughts
15.8K Tweets
3 - Trending
#TuesdayMotivation
14.1K Tweets
4 - Trending
#TuesdayMorning
7.201 Tweets
5 - Trending
James Clevley
2.278 Tweets

Epidemic Intelligence at ECDC



Why social media trends analysis (vs. social media or media monitoring)?



- Detect low intense signals
- Detect signals in places where media coverage is not appropriate
- Improve timeliness
- Reduce human intervention (instead of us looking into Twitter/Facebook, Twitter/Facebook alerting us)

Tools and literature review



- Use of Twitter and Facebook to analyse real-time trends and/or early detect signals of infectious diseases
- Literature review: 1 800 articles (268 for full-text review)
- Screening and data collection and analysis: R, Covidence and Excel

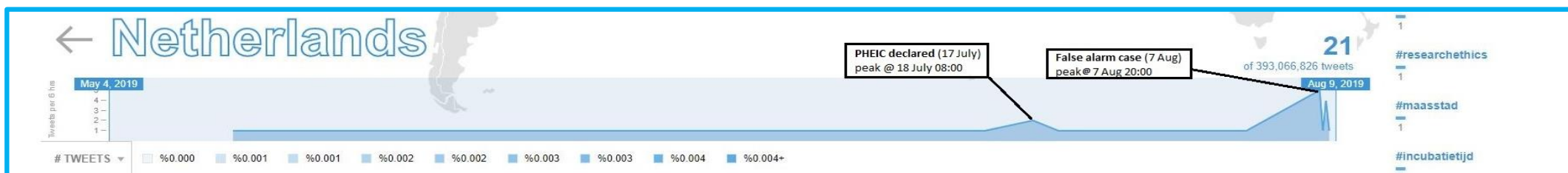
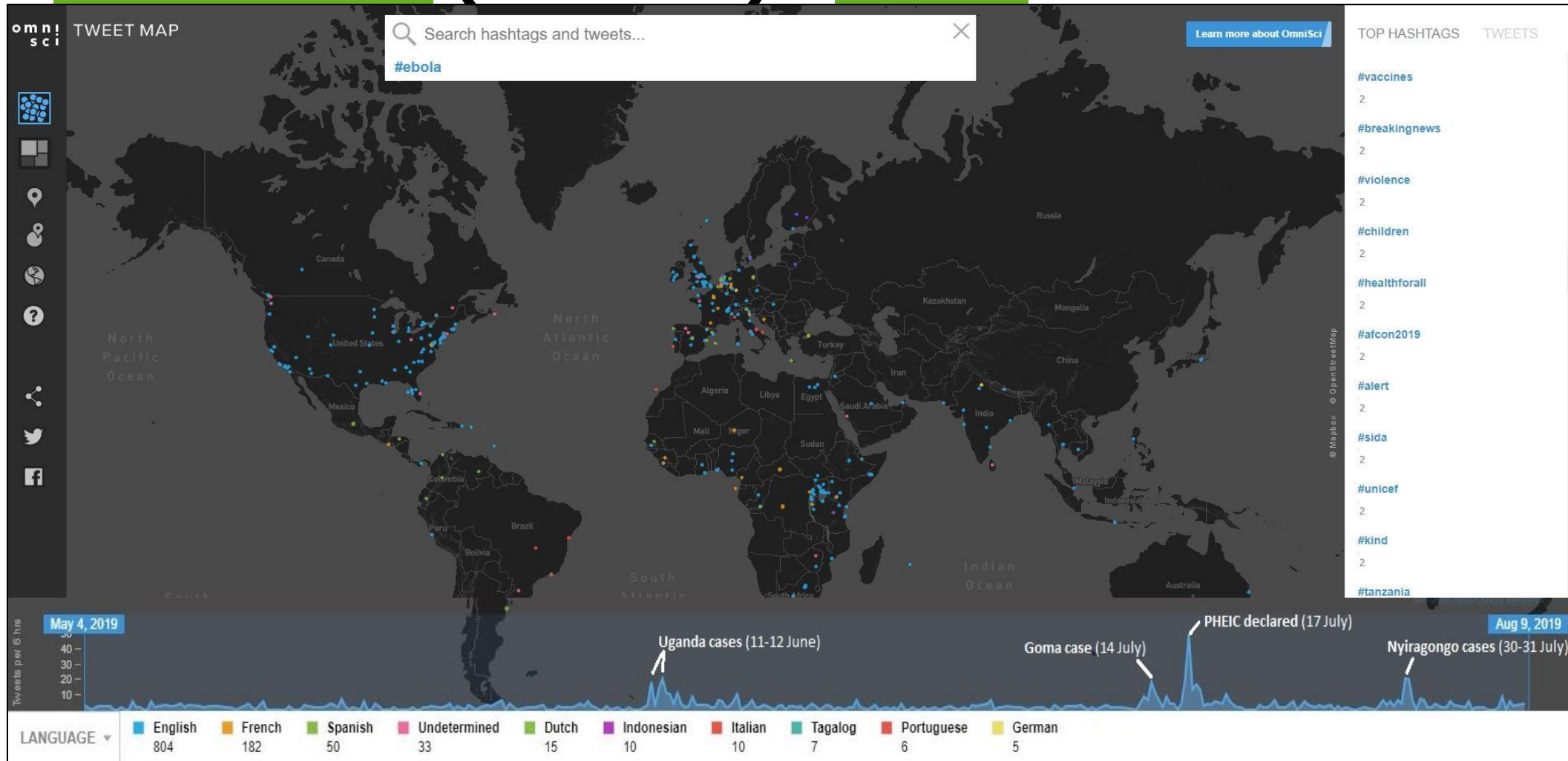
3. Available tools (I)- Macro requirements

	Mandatory	Optional/Desired
Access	Twitter & Facebook	Weibo
	Real-time	
	Access 10% of messages	
	30% geodata (country geotag + context extraction)	
	Languages: English, French, Spanish, Portuguese (or translation)	Extra languages: Arabic, Chinese, Russian
Customization	Web interface	Quick search option for # or words
	Analysis visualisation by topic: map, timeline, etc	
	12-month history	Filter tweets by time period/peaks
	Cluster by time, topic, geography	Filter by language, region, media type
	Filter: Tweet vs re-tweet	
	Customizable baseline: key words, baseline data, accounts	
Output	Generation of alerts based on Baseline	
	Url/content of messages	Related or trending #'s or messages
	Data extraction to Excel or other database	
		Sentiment analysis, Influencers

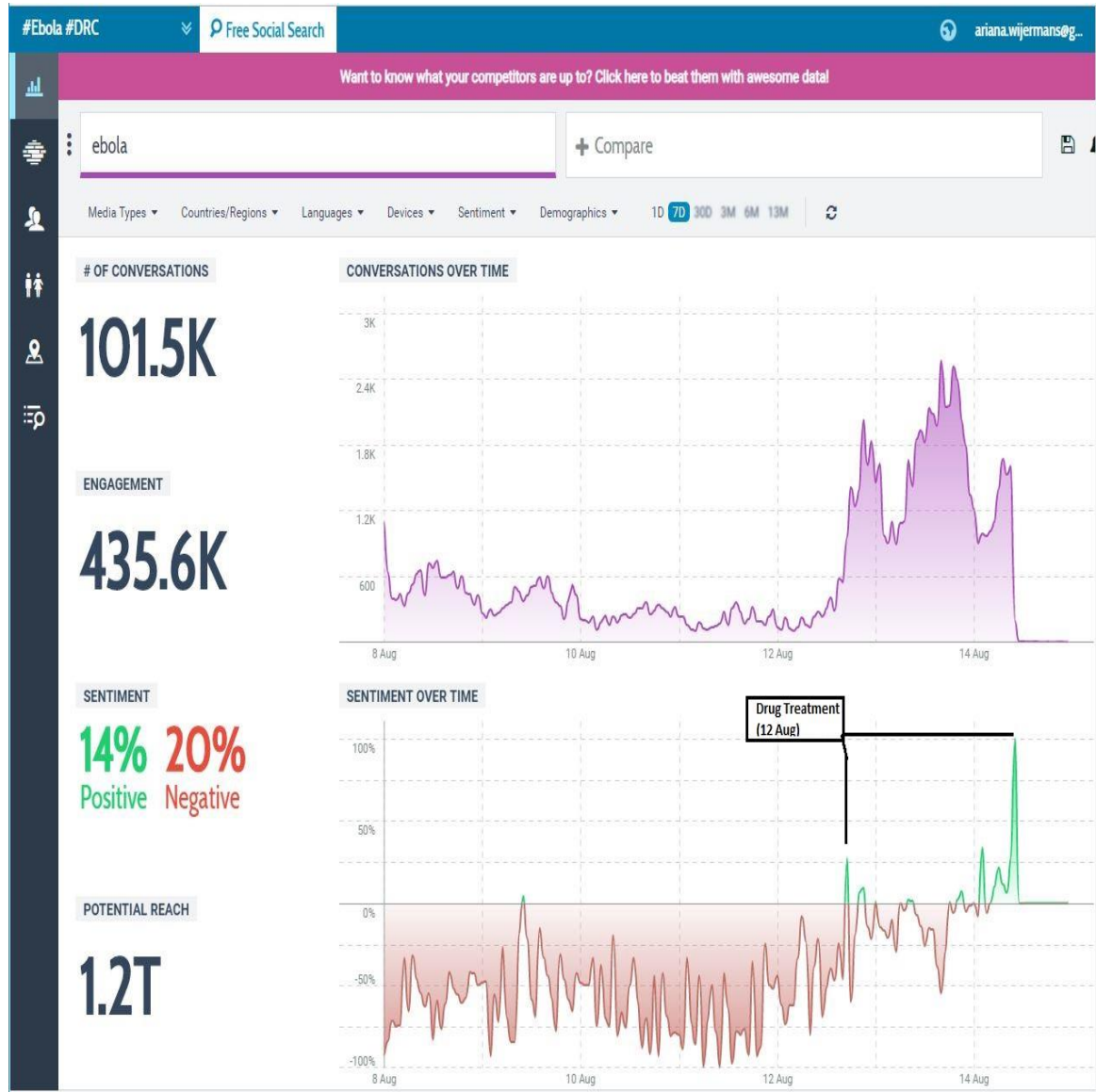
2. Available tools (II)

Tool	Cost	Real-time	Geo information	Comments
<u>R</u>	Free	Yes	1-3% geotag of tweets Extraction from tweets?	Twitter App needed Analysis available
<u>OMNISCI - TweetMap</u>	Trial Free & enterprise options	Yes	Yes, unclear how much	<u>Codes</u> freely available (Linux)
<u>Topsy</u>	License (14-days trial)	Yes	1-2% geotag 95% geo information	Sentiment analysis included
<u>Talkwalker</u>	License (Basic = 6000€/year), Free QuickSearch option by #	Yes	Yes, unclear how much	Sentiment analysis & analysis included Export data to Excel and PDF
<u>Epidemic</u>	Free access	Yes	Yes, unclear how much	Korean & some English, no adaptations
<u>#hashtag'd</u>	Trial			For marketing. Gathers content.
<u>NapoleanCat</u>				
<u>Socialbakers</u>	Trial (cheapest 200 USD per month)			
<u>NVIVO</u>	License (769€) 30 d trial Team license upon request	Unknown	Unknown	Export data Perpetual license (one payment only)
<u>DEFENDER</u>				Only description found, not accessible

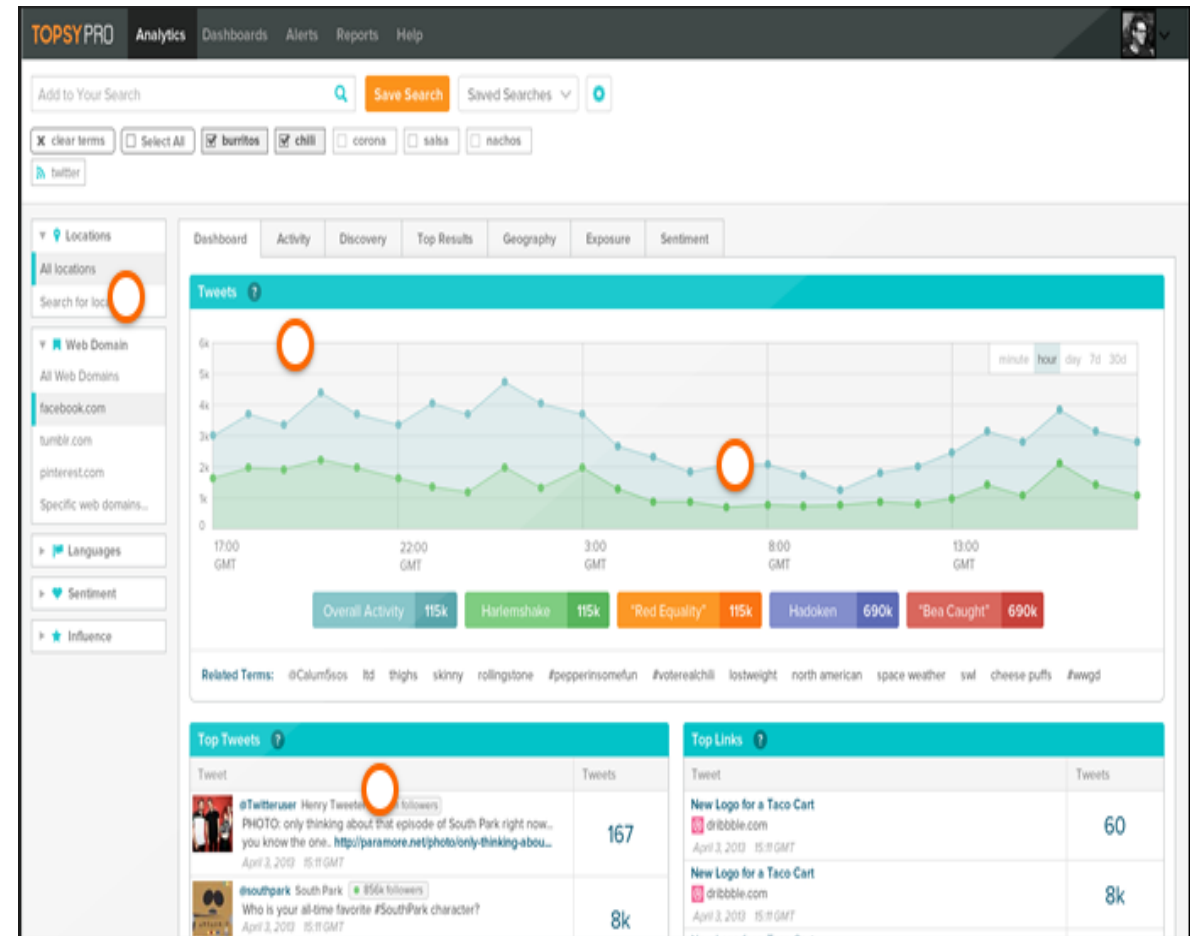
TWEET MAP (OmniSci) - Codes



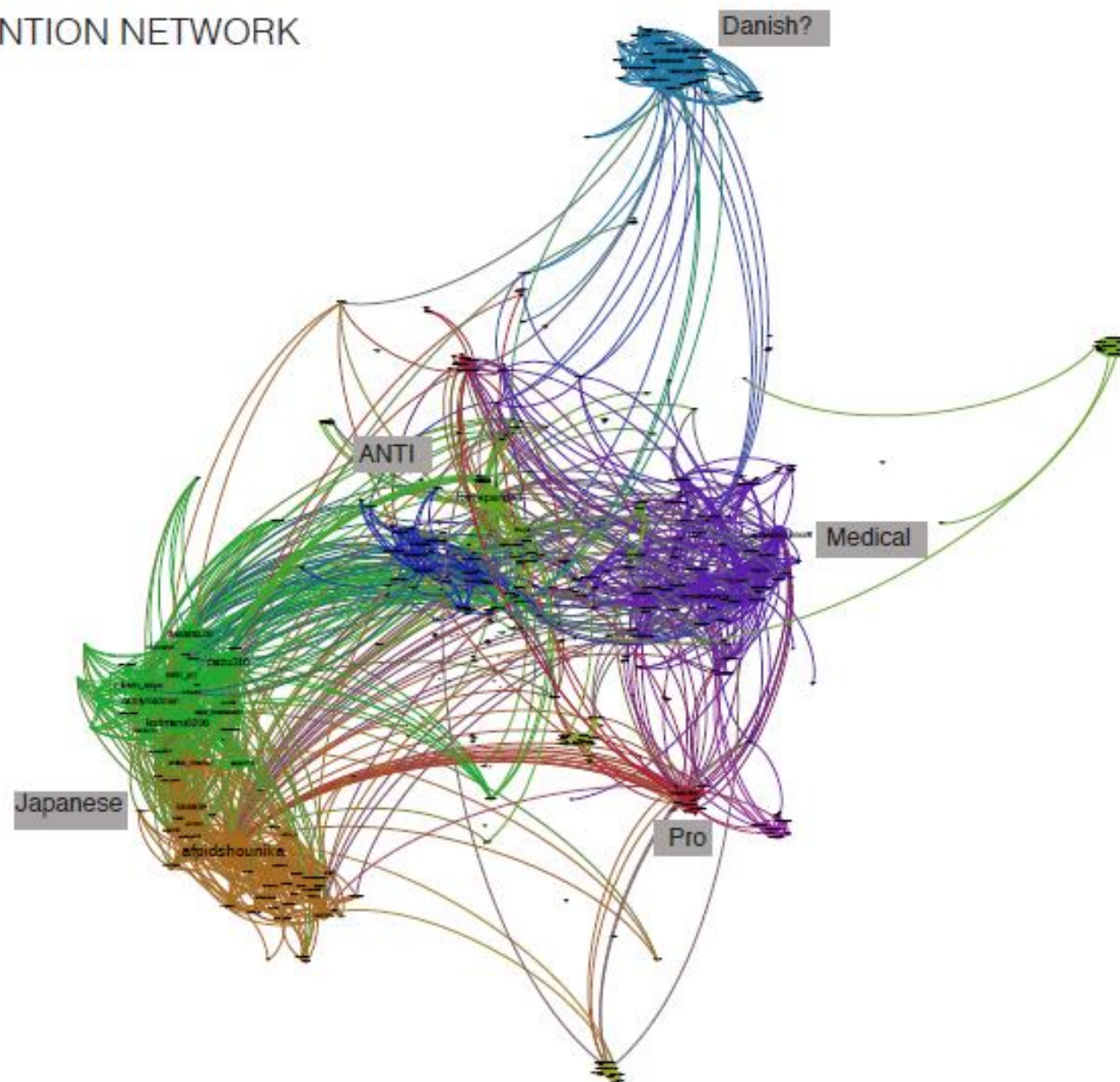
Talkwalker



Topsy



HPV @MENTION NETWORK

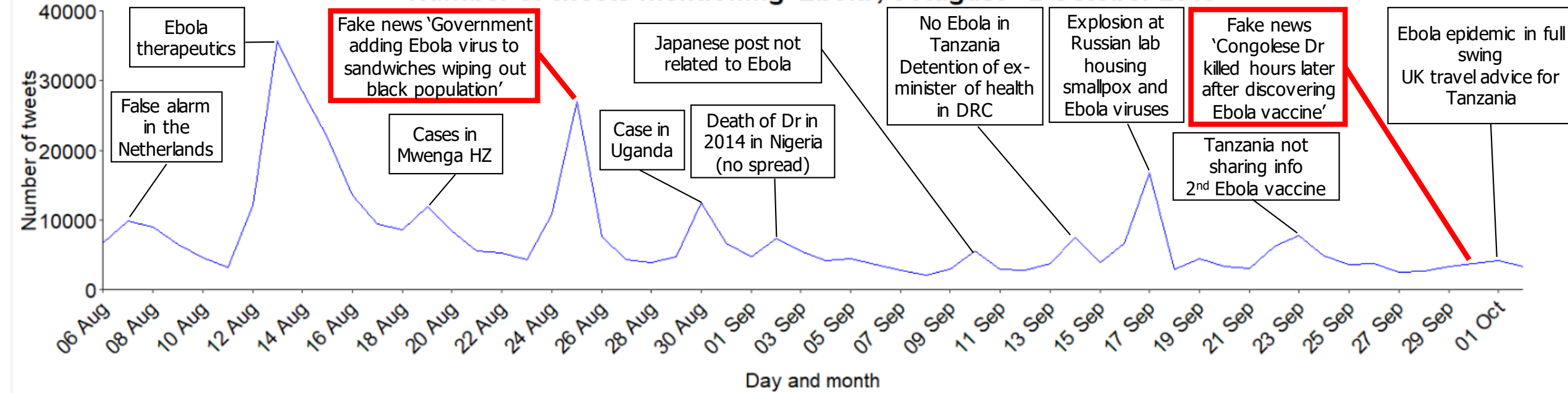


HPV TOP TWEETERS PATTERNS



R (example with 'Ebola' tweets) - twitterR

Number of tweets mentioning 'Ebola', 6 August - 2 October 2019

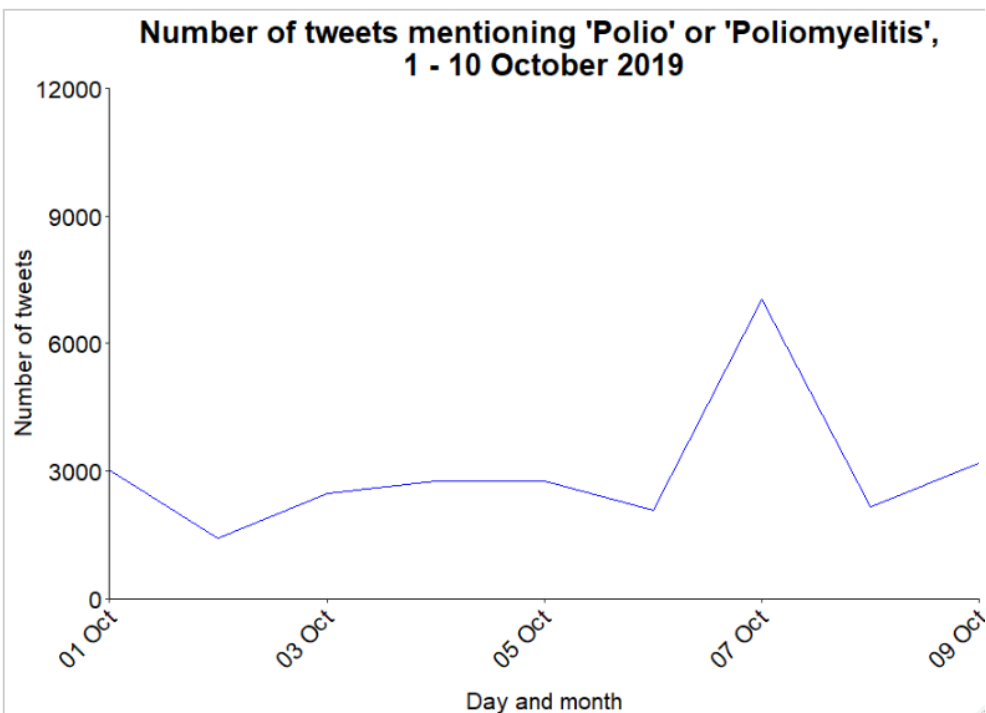


From 6 August to 2 October 2019:
429 983 tweets → 90 geotagged

Fake news (25 Aug and 30 Sep):

- Similar user profiles
- One tweet being retweeted several times

R (example with 'Polio/Poliomyelitis' tweets) - twitterR



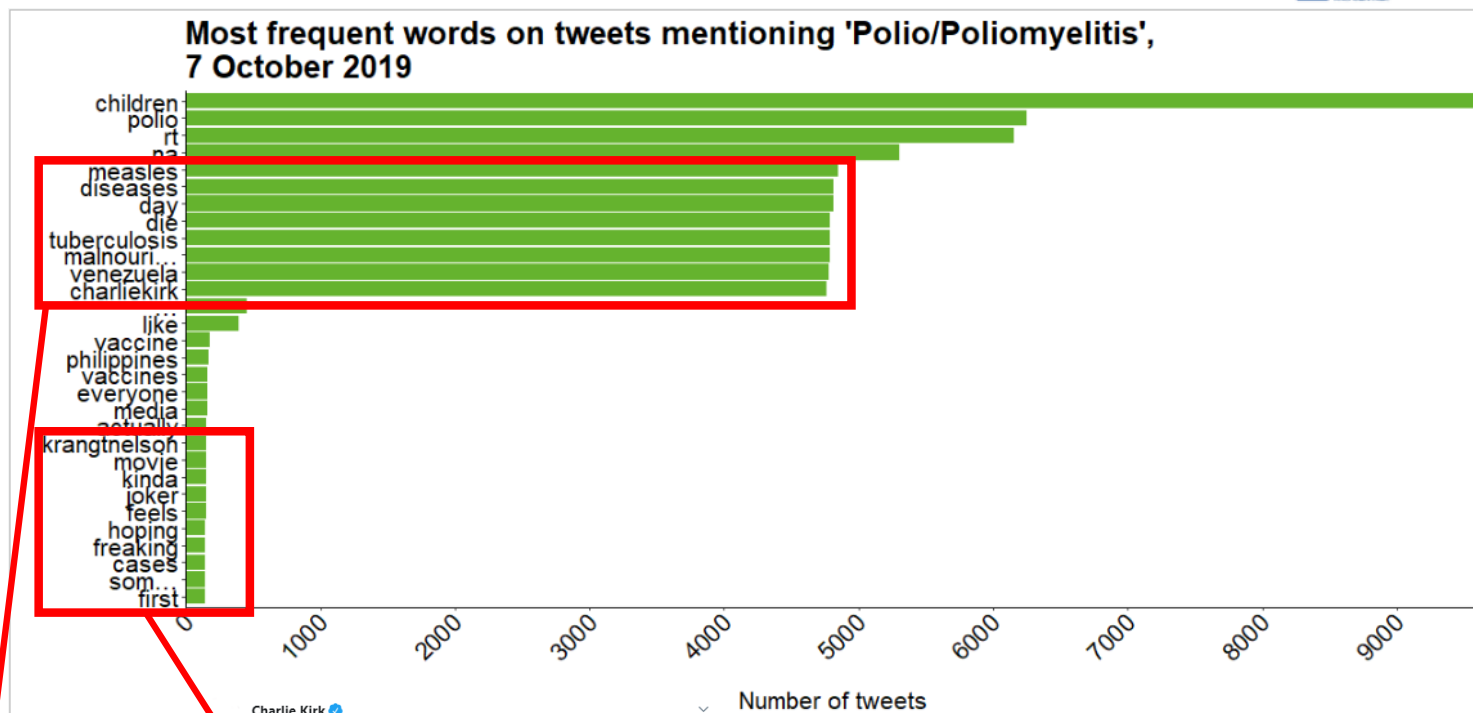
franz turdinhand
@KrangTNelson

ME: so like everyone is freaking out about this joker movie but it kinda feels like the media is actually hoping that something bad will happen so it will be a big viral story. there's been some good content on twitter tho

1920'S GUY: all fourteen of my children have polio

5:55 am · 7 Oct 2019 · [Twitter for iPhone](#)

172 Retweets 2.7K Likes



Charlie Kirk
@charliekirk11

In Venezuela:

30 children a day die from diseases such as tuberculosis, polio and measles

68% of children are malnourished

Nearly 300,000 could die by the end of the year due to lack of food

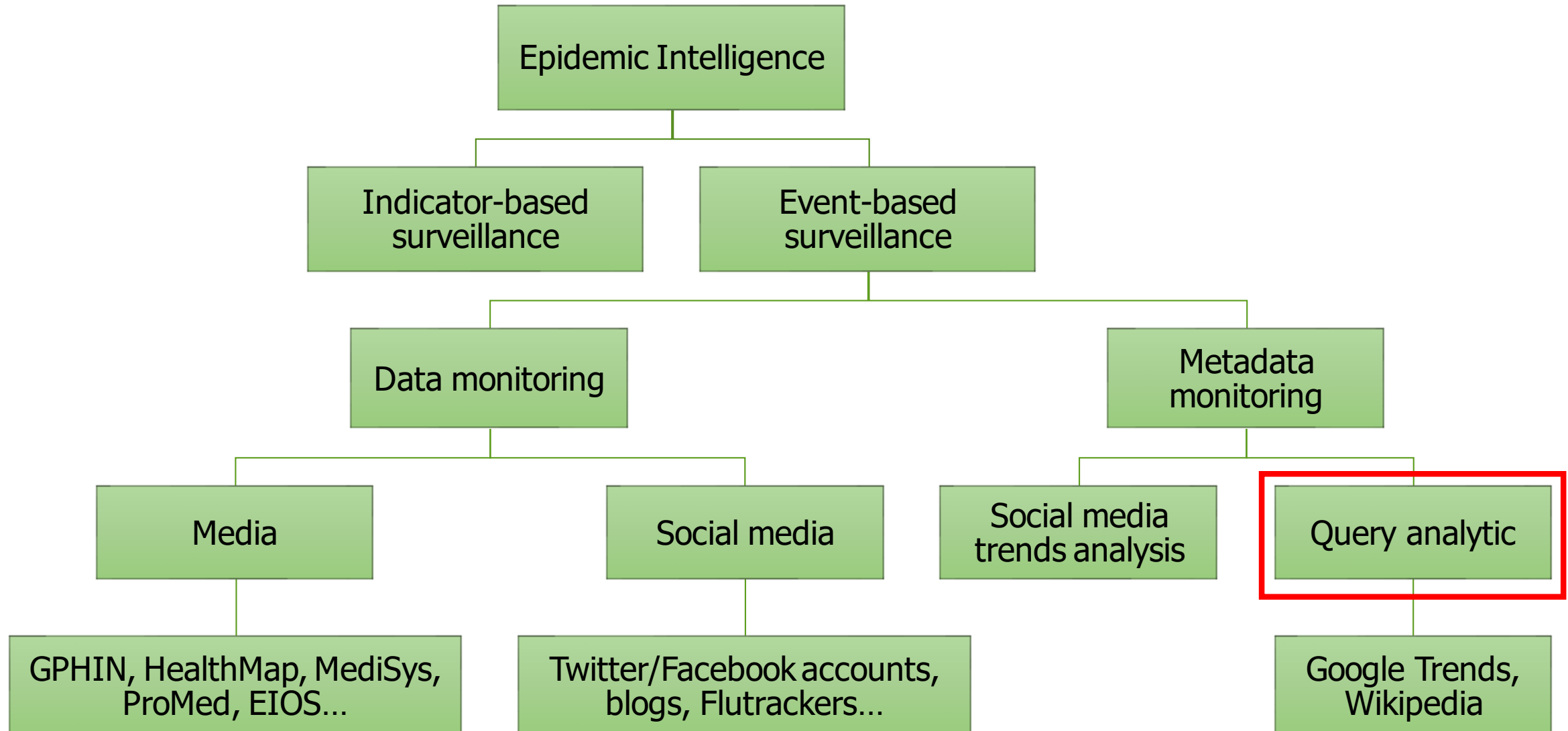
14% of the population has fled since the Socialism was implemented

[#SocialismSucks](#)

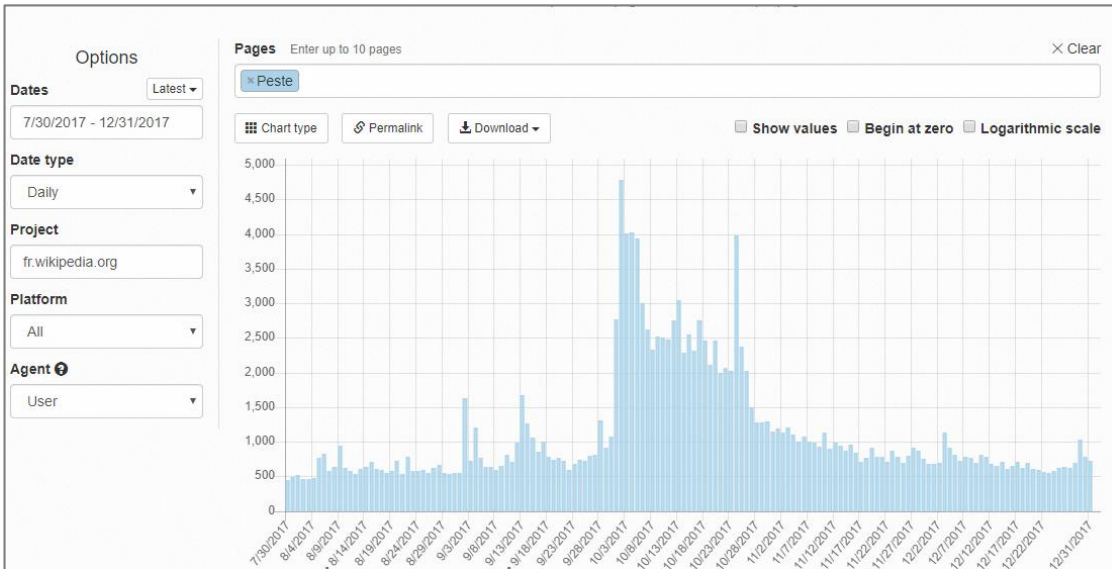
5:10 am · 7 Oct 2019 · [Twitter Web App](#)

5.5K Retweets 11.3K Likes

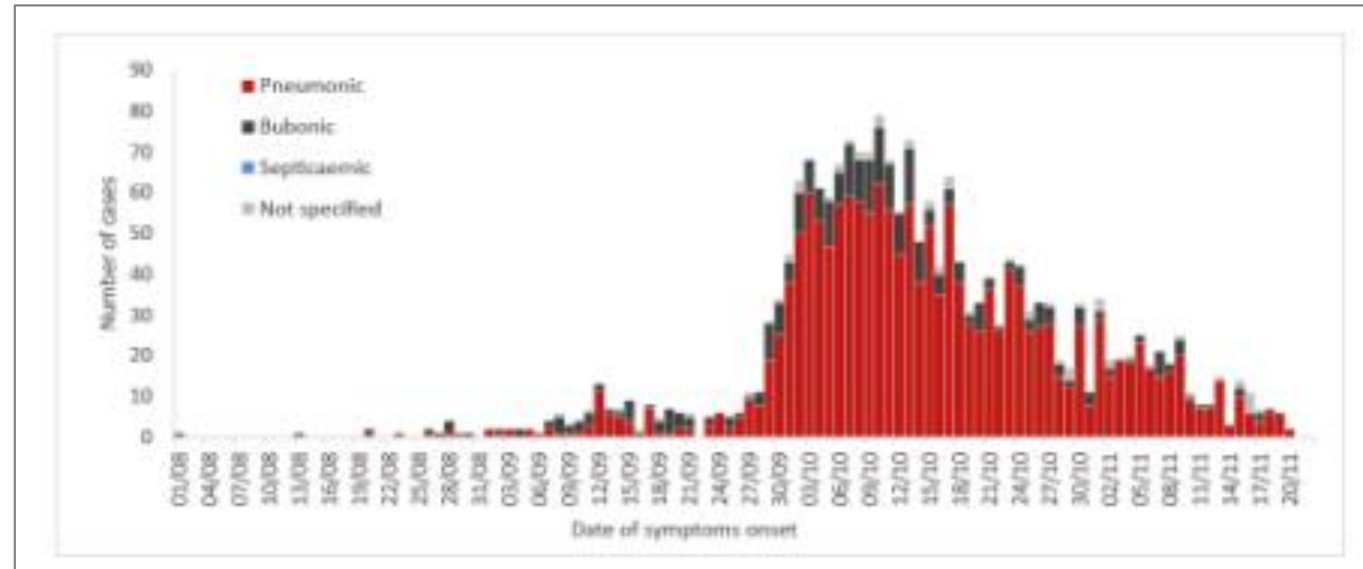
Epidemic Intelligence at ECDC



Google/Wikipedia query analytic: Plague Madagascar

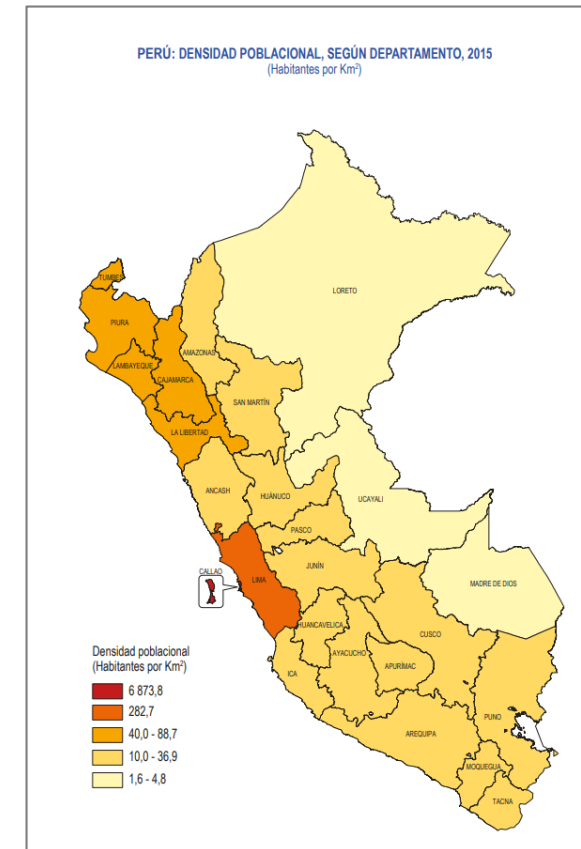
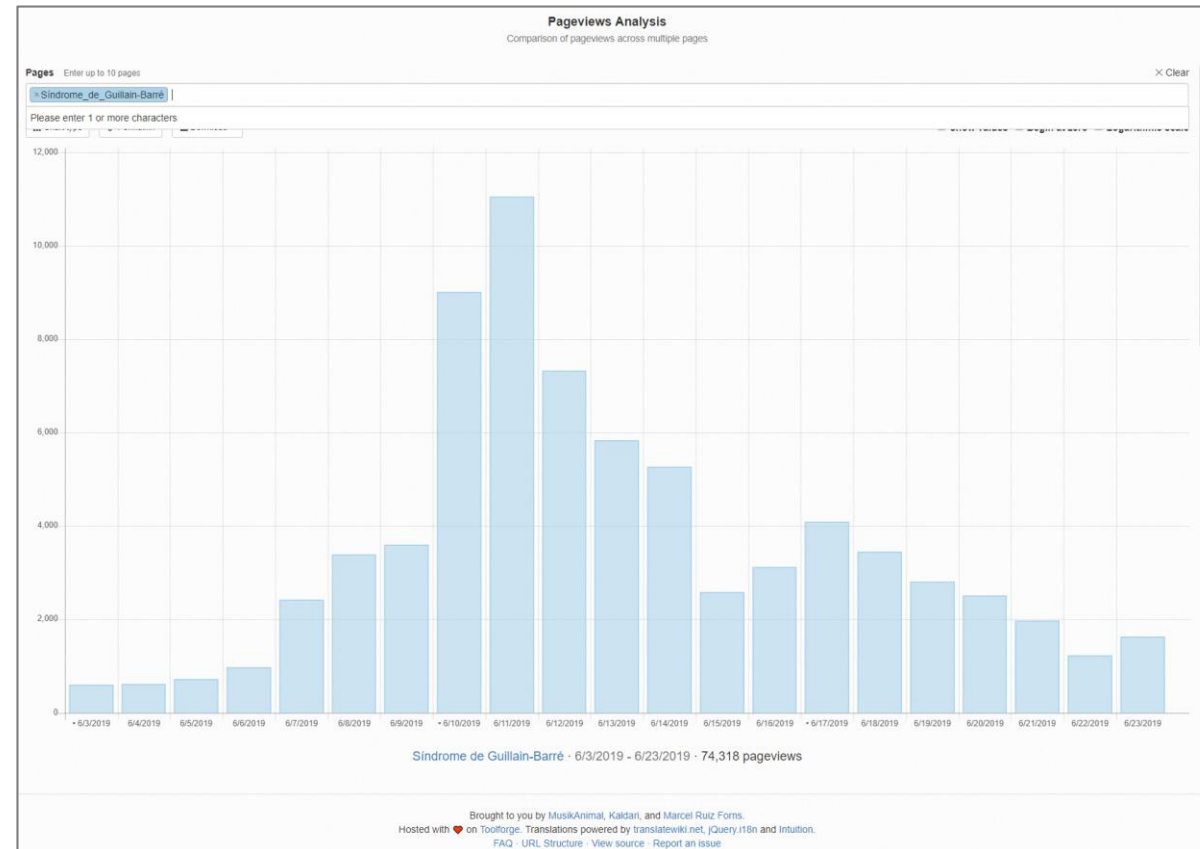
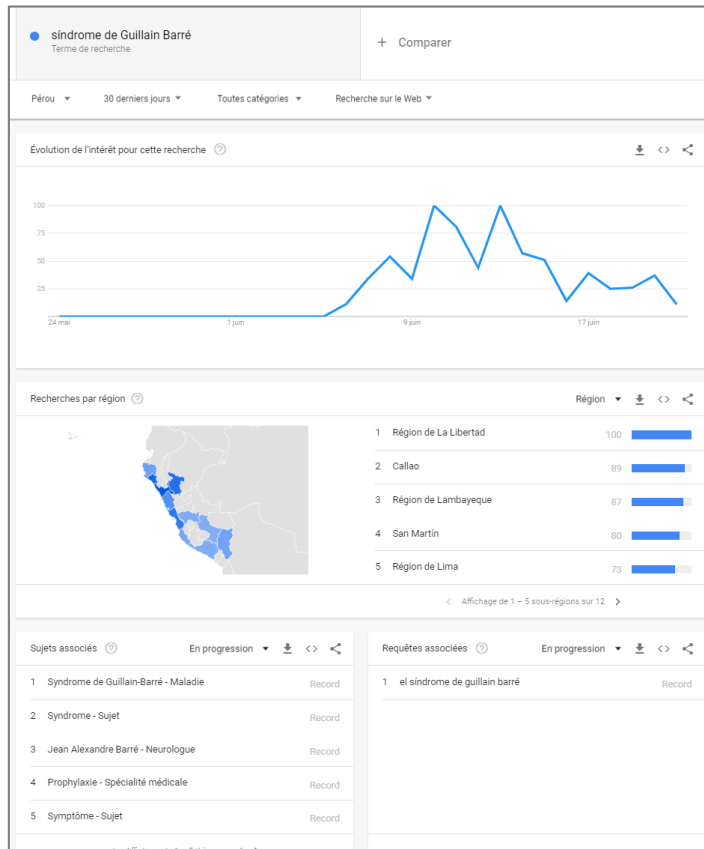


Wikipedia queries "peste"

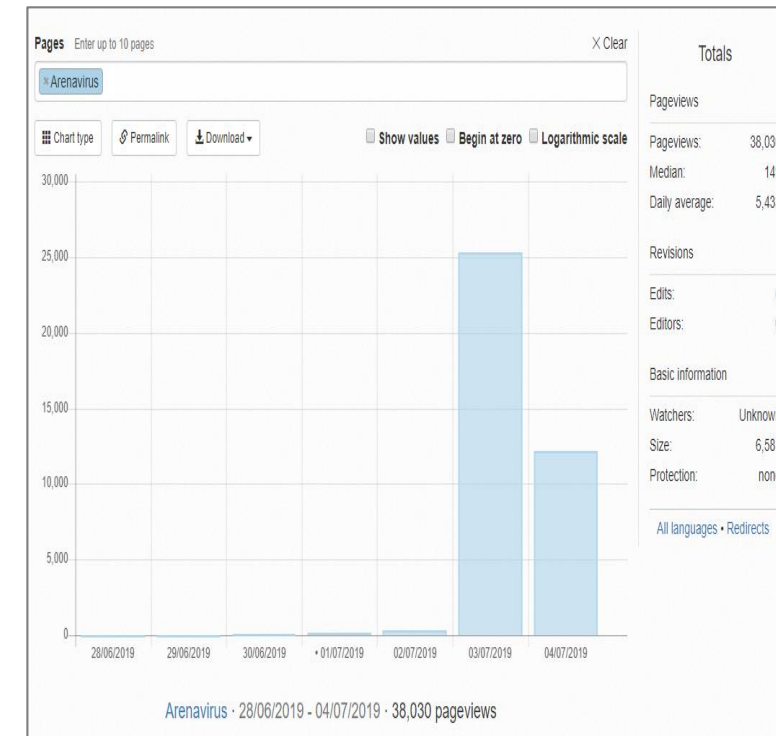
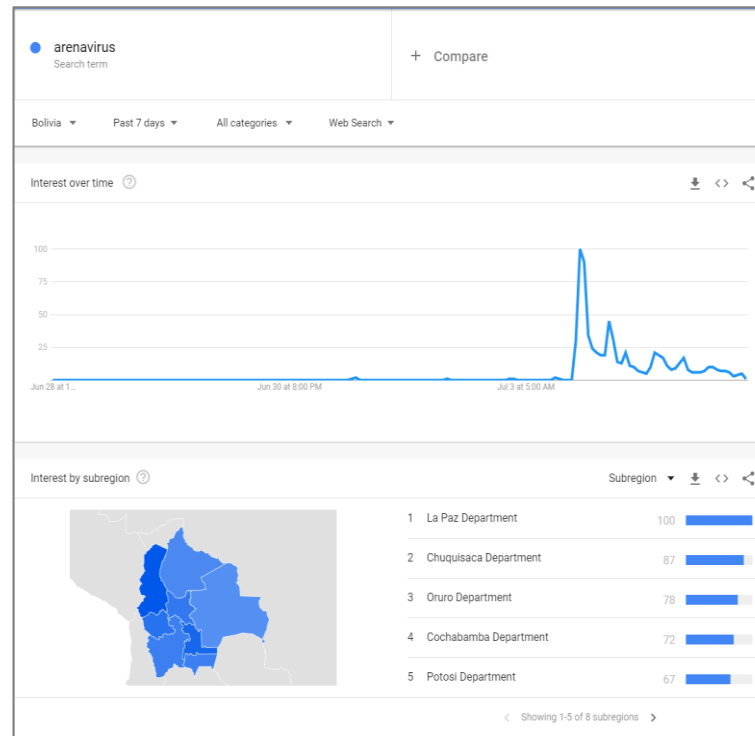
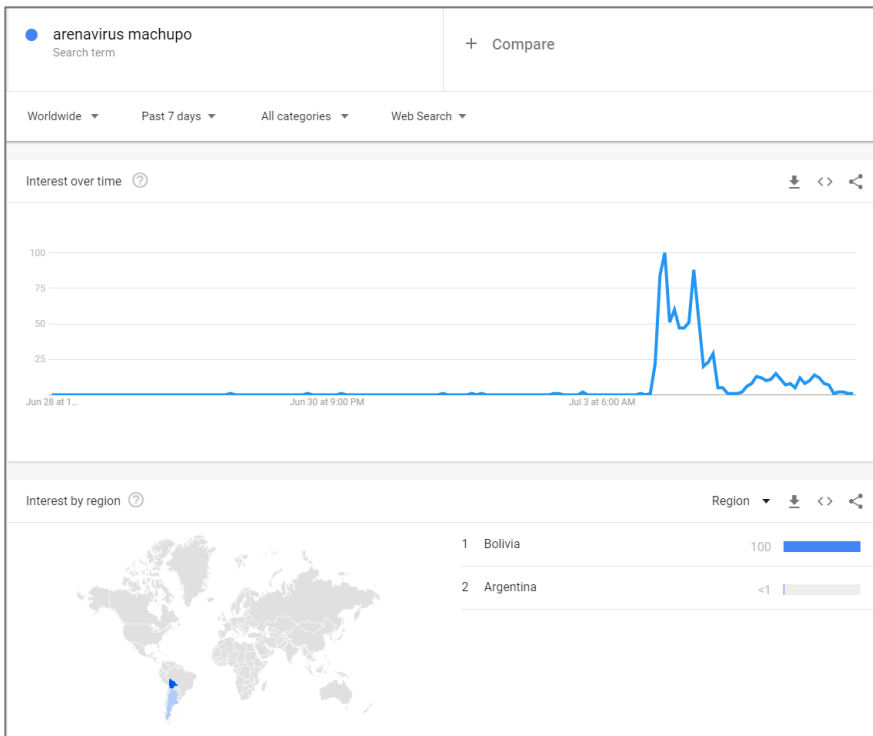


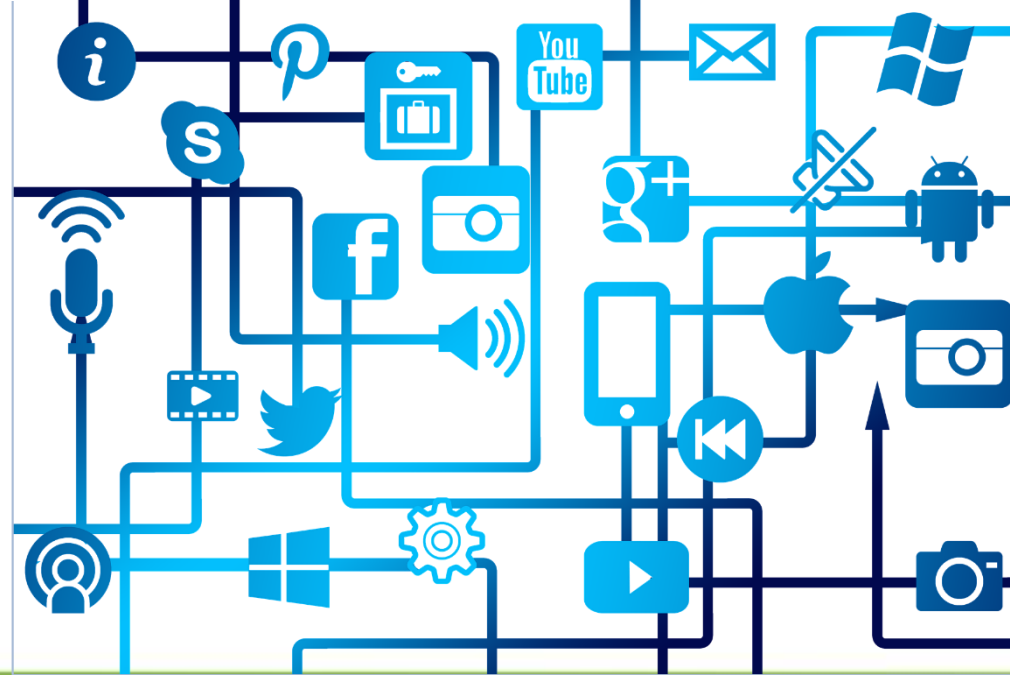
Plague cases (WHO-DON)

Google/Wikipedia query analytic: GBS in Peru



Google/Wikipedia query analytic: Arenavirus in Bolivia





**Thank you.
Questions? Comments?**