

World Health Organization Rehabilitation Programme

July 2023

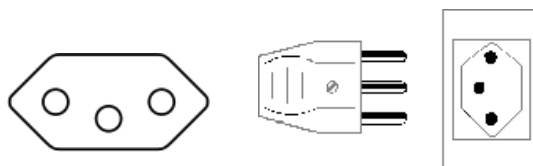
Guide for participants

Arrival	<p>World Health Organization headquarters is located at: Avenue Appia 20, 1211 Geneva, Switzerland</p> <p>Upon arrival at WHO, please go to the security desk located at the main building entrance, to collect your badge. Please note: your passport and proof of COVID-19 vaccination are needed to collect your badge.</p> <p>The main reception desk can assist in locating specific conference rooms and other facilities available in the building. They can also order taxi on request.</p> <p>Please leave sufficient time to collect your badge before the meeting start time.</p>
Meeting room	Auditorium Z3/4, WHO headquarters main building, Geneva, Switzerland
Meeting time	Please refer to the attached agenda.
Language	The meeting will be conducted in English. Interpretation will be available in all 6 UN languages (Arabic, Chinese, English, French, Russian and Spanish). Closed captioning will also be available in English.
Accessibility	The event venue is wheelchair accessible. If you need any accommodation in terms of accessibility to take part in the event (e.g. using wheelchair), please notify the Secretariat (rehabilitation@who.int) in advance of the meeting.
Wifi	If you bring your laptop, wireless network connection is available in the building. Wifi username: #WHOWIFI, no password

LOCAL INFORMATION

Electricity supply

Swiss plug-sockets supply the European standard voltage of 230 V AC - 50 Hz. Plug-sockets are shaped as seen in the picture below. Most plugs with two prongs can also be used.



Weather and clothing

July, in Geneva, is a moderately hot summer month. The daily temperature in Geneva in July usually ranges between a high of 24°C (75°F) to a low of 14°C (57°F).

For up-to-date weather forecasts please visit:

<https://www.meteoswiss.admin.ch/#tab=forecast-map>

The dress code for the meeting is smart casual.

Currency and payment transactions

The currency unit in Switzerland is CHF (Swiss Franc).

International credit cards, such as American Express, Diners Club, Mastercard, and Visa, are all widely accepted in Switzerland.

Currency exchange offices and ATM machines are available throughout the country.

Time

Switzerland uses CEST- Central European Summer Time (GMT+2).

Time indications in the meeting program will follow CEST.

Personal security and insurance

Participants should maintain the same personal security awareness as for any large city.

Particular attention should be paid to the following guidelines:

- Stay alert: watch over your personal belongings; avoid displaying attractive and valuable items.
- Always ask for proper identification before surrendering your passport.

You should be extra vigilant at the airport, train station, and when you check into your hotel.

WHO cannot be held liable for personal accidents or loss of or damage to the private property of participants and accompanying persons, either during or indirectly arising from attendance at the meeting.

Participants should make their own arrangements with respect to health and travel insurance.

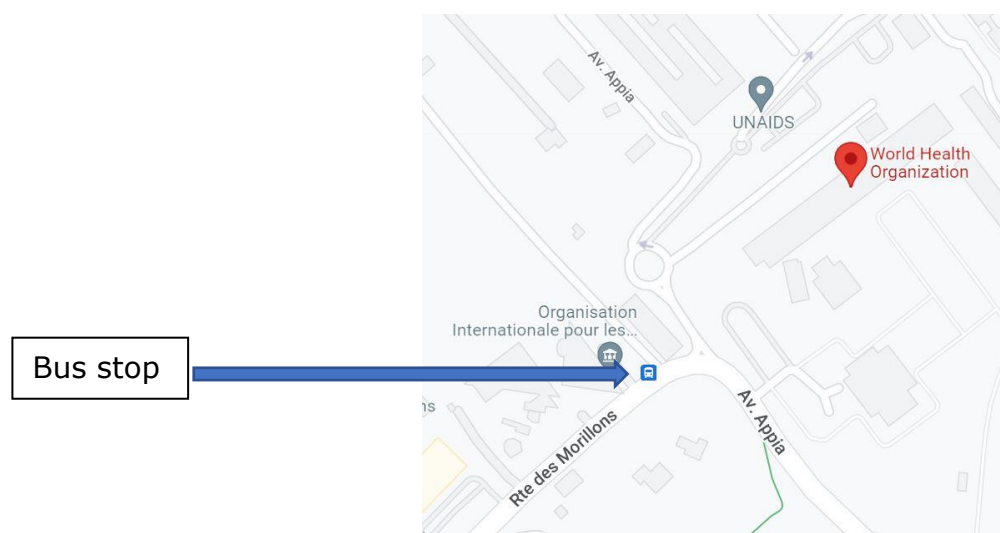
For an emergency, call police: 117; Ambulance: 144

Travel arrangements

Participants should make their own travel arrangements for both outward and return journeys and make their own hotel booking (except in special circumstances, as notified by WHO). For further details of hotels, see section below.

Visa	<p>Participants are kindly asked to check whether they require a visa to enter Switzerland and to apply for it in a timely manner. More information can be found on https://www.swiss-visa.ch/ivis2/#/i210-select-country</p> <p>If you indicated on your registration that you require a visa, a self-generated letter will be emailed to you. If you have not received this please contact the meeting organizers (emails at the bottom of this document).</p>
COVID-19 entry requirements	<p>As travel requirements and restrictions can change on a frequent basis, participants are recommended to regularly check their airline's website.</p>
Covid Protocol	<p>Where possible, please practice social distancing during the meeting. It is not currently mandatory to wear a mask in the meeting room, however masks will be available for those that wish to wear one.</p>
Transport To/From Airport	<p>Geneva city centre is very close to the airport. It is easily reachable by train or by bus using the united network of public transport <u>Unireso</u>. Only one single ticket is required to travel by train, tram, or bus in Geneva.</p> <p>Geneva Transport Card UNIRESO offers a Transport Card to guests of Geneva hotels which is valid for all forms of transport within Geneva. You can get this card at your hotel reception.</p> <p>By Train: Train is the easiest way to reach Geneva city center: All trains departing from / going to Genève-Aéroport station stop in the city center of Geneva at Geneva-Cornavin station (7-minutes trip between the two stations, up to seven trains per hour during peak hour). The Airport railway station has direct access to the Airport Departure/Arrival levels.</p> <p>By Bus: http://www.tpg.ch/</p> <ul style="list-style-type: none"> ○ Airport to Geneva city centre: <u>bus 5</u> (every 10 minutes); get off the bus at Gare Cornavin or Coutance. ○ Airport to Geneva city centre: <u>bus 10</u> (every 10 minutes); get off the bus at Gare Cornavin or Coutance. It takes 25 minutes. <p>How much does it cost? It costs 3.00 CHF (Swiss franc) for any single trip of one hour or less within Geneva city. You must buy your ticket before getting onto the bus. Ticket machines are available at most stops - please select the button for 1-hour trip. It is the only one with a red circle around the button.</p> <p>In most cases, the machine does not provide change so please try to carry the correct coins.</p> <p>Where is the train station and bus stop in the airport? Terminal map at http://www.gva.ch/en/Desktopdefault.aspx/tabid-60/</p>
To/From WHO	<p>WHO headquarters building is situated at the end of Avenue Appia on the outskirts of Geneva, about 3 kilometers from the center of town and about 1.5 kilometers from the Palais des Nations (United Nations).</p>

By Bus: The bus number 8, direction OMS (OMS means WHO in French) goes to WHO from the station Cornavin. OMS is the last stop. Get off at the bus stop called "OMS". The map below shows you the location of the OMS bus stop in relation to the World Health Organization building.



Bus schedule can be obtained at <http://www.tpg.ch/>

Taxi

Most Geneva taxi drivers know the headquarters building as "OMS" (Avenue Appia). There are taxi stands located at almost all main squares in Geneva. Taxis can be called by telephone by dialing the following numbers: (022) 320 20 20, (022) 320 22 02 and (022) 33 141 33.

The WHO Reception will also order taxis.

Access Information

Accessibility of trains, trams, bus routes:

Bus:

Buses and trams are often wheelchair accessible, and older inaccessible vehicles are very rare. Most buses and trams have display screens and announcements of each stop. The bus is the best way to travel from the airport to the city center for wheelchair users, as the train is not accessible without pre-booked assistance. If you do wish to ride the train from the airport to the city center, you can call the Handicap des Chemins de Fer Fédéraux (SBB) at least one hour before departure: 0800 007 102 (6am to 10pm) or from abroad +41 (0) 51 225 78 44.

Details of accessibility can be found at:

<http://www.tpg.ch/en/web/site-international/service-clients/mobilite-reduite>

Accessible taxi services:

- o **Aloha Transport** - Tel: +41(0)22 321 12 21 www.alohatransport.ch, also groups of wheelchair users. Reservation 24h in advance for private, individual travel and 48h for corporate trips.
- o **Transport One** - Tel: +41 (0)79 776 26 17
- o **Transport Handicap** - Tel: +41 (0) 079 606 27 60, only wheelchair users (Tel: +41 (0)22 794 52 54 for atelier (wheelchair rental)
- o **Wangeler - Transports** - Tél : 022.757.39.39 Tél : 022.757.39.39, reduced mobility and wheelchair users

Hotels

If you are looking for accessible hotels, you can use websites such as Booking.com, which allow you to filter accommodation based on accessibility features.

Other useful info about Geneva

Geneva Tourism & Convention Bureau

<https://www.geneve.com/?rubrique=0000000000&lang=eng&PHPSESSID=701fedbd7b15a6ce98f8cf0bfb17d9dc>

Geneva International Airport

<https://www.gva.ch/en/>

Map

- <http://www.geneve-tourisme.ch/pdf/PlanCentreVille.pdf>

Hotels

There are no specific hotels that we recommend. However, many WHO meeting attendees prefer to reserve hotels either close to the main train station (Cornavin), near WHO, or near to the airport. In these three areas, there are hotels available across different price points.

CAGI has a guide on accommodation for visiting delegates: [Accommodation for visiting delegates - Centre d'Accueil de la Genève Internationale \(cagi.ch\)](http://www.cagi.ch/eng/visiting-delegates)

Some hotels that have been used by previous participants include (please note that these are only a selection and not an exhaustive list):

- **Close to the WHO Headquarters:**

<https://www.accorhotels.com/gb/hotel-8069-ibis-geneve-centre-nations/index.shtml>

- **Close to Cornavin train station:**

<https://www.manotel.com/en/hotel/hotel-royal-2/>

<https://www.hotelauteuilgeneva.com/en/>

<https://www.excelsiorgeneve.ch/en/>

- **Close to the airport**

<https://www.campanile.com/en/hotels/campanile-geneve-aeroportpalexpo>

WHO contacts

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